

# Human Trafficking Survivor Services Resource Guide

## A Working Handbook of Services Available for Survivors of Human Trafficking in the New Orleans Metropolitan Area

All information included in this resource guide was provided by the listed agencies. The New Orleans Child Advocacy Center, Audrey Hepburn CARE Center, Greater New Orleans Human Trafficking Task Force, and U.S. Department of Justice do not examine, determine, warrant or endorse the information of any of entries in this directory. Use of this directory is voluntary.

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The skeptic says,  
"This cannot be."  
The hopeful says,  
"There aren't many."  
And the activist says,  
"Where are they and how can I make a  
difference."

- Christophe



### New Orleans Children's Advocacy Center

1101 Calhoun Street  
New Orleans, LA 70118  
Nocac.net



# Human Trafficking Definition

The Trafficking Victims Protection Act of 2000 (TVPA) defines “severe forms of human trafficking” as the recruitment, harboring, transportation, provision or obtaining of a person using:

**Force:** Physical restraint, bodily harm (physical or sexual) or confinement

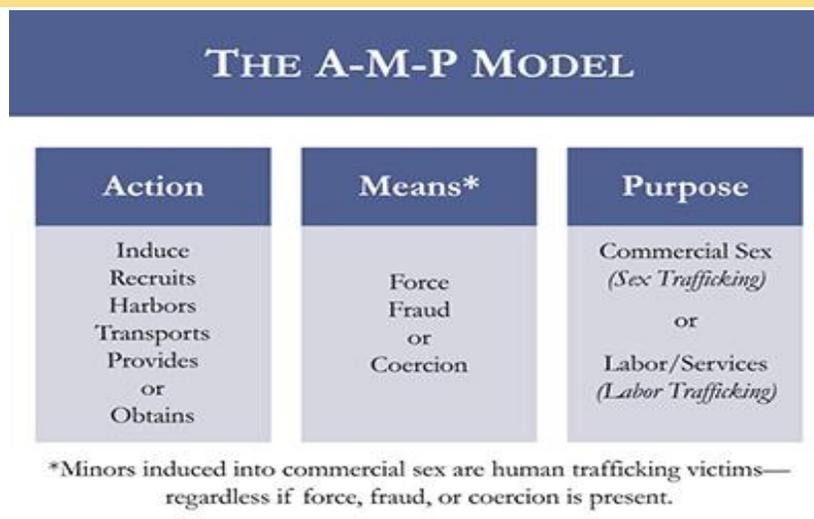
**Fraud:** Deceitful employment offers or work conditions, false promises or withholding wages

**Coercion:** Threats of physical or psychological harm to individuals and/or their families. Creating a climate of fear.

for:

**Sex Trafficking-** a commercial sex act is induced by force, fraud or coercion, or in which the person induced to perform such an act has not attained 18 years of age.

**Labor Trafficking-** labor or services, through the use of force, fraud, or coercion for the purposes of subjection to involuntary servitude, peonage, debt bondage, or slavery.



# Identification Tool for Child Sex Trafficking



The purpose of this tool is to provide indicators to assist in the identification of child trafficking victims, assist in identifying children who may be at high risk of trafficking, and provide guidance on next steps. Always use a sensitive, trauma informed approach when having conversations regarding this topic, while avoiding the implication of shame or blame on the child. **PLEASE DO NOT ASK ANYTHING BELOW DIRECTLY TO CHILD.**

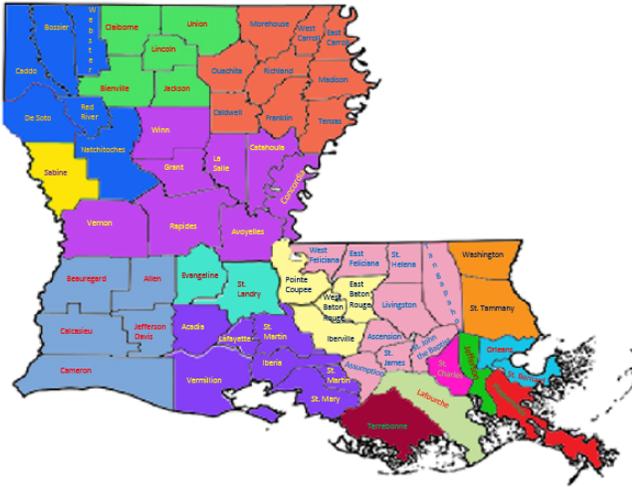
<b>MANDATORY REPORTING IDENTIFIERS</b>		<b>If you check yes to one or more of the questions in this section, an identified victim of sex trafficking is indicated. Immediately make a report to your local law enforcement agency and also to Louisiana State Police via email to <a href="mailto:Lasafe.requests@La.Gov">Lasafe.requests@La.Gov</a></b>
YES	NO	
<input type="checkbox"/>	<input type="checkbox"/>	Child reports participation in a sexual act in exchange for shelter, transportation, drugs, alcohol, food, money or other items of value. Child need not have actually received the thing of value.
<input type="checkbox"/>	<input type="checkbox"/>	There are photos or videos of the child being victimized and/or being used to advertise the child for sexual purposes (Backpage, Craigslist, etc.)
<input type="checkbox"/>	<input type="checkbox"/>	Child reports being involved in the sex industry (working in strip clubs, escort services, private sex parties, street-level sex work, etc.)
<input type="checkbox"/>	<input type="checkbox"/>	Someone witnessed the child engaged in a commercial sex act (a sex act where something of value is received or promised).

<b>HIGH-RISK IDENTIFIERS</b>	<b>If you observe one or more of the following, this MAY be an indication that the child is at high risk for trafficking or has been trafficked. Further assessment or services may be necessary. Please contact the National Trafficking Resource Hotline (Polaris) at 888-373-7888 for referral sources or consult with a local provider with expertise in trafficking to determine needs.</b>
<ul style="list-style-type: none"> <li>• Excessive, unexplained absences from school or home for periods of time.</li> <li>• Indication of multiple runaways, being kicked out of home, or periods of homelessness.</li> <li>• Suspicious or unaccounted for money or goods, including multiple cell phones, drugs and alcohol, hotel keys/key cards, or false IDs.</li> <li>• Tattoos that he/she is reluctant to explain especially if they show ownership (names, dollar signs, crowns, symbols, acronyms) or other types of branding like cutting or burning?</li> <li>• Significantly older boyfriend or girlfriend who is controlling and/or whom the child appears to fear.</li> <li>• Using trafficking terms (e.g. calling romantic partner "Daddy" or "Mommy," talking about "the life," "the game").</li> <li>• Associations with people that have had sex for drugs, shelter, food, goods, or money, or the child is concerned that the parent/guardian has been involved in trafficking.</li> <li>• Multiple concerning behaviors or indicators that might include chronic alcohol/drug use, gang affiliation, provocative clothing, unexplained or suspicious bruising or other forms of trauma, or multiple sexual partners (which may have resulted in chronic sexually transmitted infections or pregnancies/abortions).</li> </ul>	

\*At all points in the process, consult with a supervisor and/or the **National Trafficking Resource Hotline (Polaris): 888-373-7888** if trafficking is suspected. Always immediately report any crime or abuse to a child to law enforcement.

# Louisiana Parishes and their Associated Advocacy Centers

Locate your Advocacy Center by finding your parish on the map below and matching its color to the associated color and Advocacy Center.



**Plaquemines Community CARE Centers Foundation** Contact Number: (504) 393-5750  
Plaquemines

**Jefferson CAC** Contact Number: (504)-364-3857  
Jefferson

**Children's Advocacy Center of Lafourche** Contact Number: (985) 446-4808  
Lafourche

**Terrebonne Children's Advocacy Center** Contact Number: (985)-872-5437  
Terrebonne

**Child's Advocacy Services** Contact Number: (985) 902-9583

West Feliciana  
East Feliciana  
St. Helena  
Tangipahoa  
Livingston  
St. John the Baptist  
Ascension  
St. James  
Assumption

**St. Charles Madere CAC** Contact Number: (985)-783-6230  
St. Charles

**Gingerbread House** Contact Number: (318)-674-2900

Caddo  
Bossier  
Webster  
Natchitoches  
De Soto  
Red River

**Pine Hills CAC** Contact Number: (318)-255-7273

Lincoln  
Union  
Claiborne  
Jackson  
Bienville

**CAC of NELA** Contact Number: (318)-398-0945

Ouachita  
Morehouse  
Richland  
Franklin  
Madison  
West Carroll  
East Carroll  
Caldwell  
Tensas

**Project Celebration** Contact Number: (318) 256-6242

Sabine

**Baton Rouge Children's Advocacy Center** Contact Number: (225) 343-1984

Pointe Coupee  
West Baton Rouge  
East Baton Rouge  
Iberville

**Rapides CAC** Contact Number: (318)-448-4006

Rapides  
Vernon  
Avoyelles  
Grant  
Concordia  
LaSalle  
Winn  
Catahoula

**Lake Charles CAC a Division of Family and Youth** Contact Number: (337)-436-9533

Calcasieu  
Beauregard  
Allen  
Jefferson Davis  
Cameron

**Hearts of Hope** Contact Number: (337) 269-1557

Acadia  
Vermillion  
Lafayette  
Iberia  
St. Mary  
St. Martin  
Evangeline  
St. Landry

**St. Tammany's Children's Advocacy Center/Hope House** Contact Number: (504) 525-2561

Washington  
St. Tammany

**New Orleans Child's Advocacy Center** Contact Number: (504) 896-9237

Orleans  
St. Bernard

# The New Orleans Children's Advocacy Center (NOCAC) 2017 Human Trafficking Prevention Programs

NOCAC recognizes that human trafficking can only be eradicated and prevented through simultaneous efforts at all levels of prevention. Here is a snapshot of 2017 prevention efforts:

## Primary/Universal Prevention

(Programs targeted at an entire population to prevent adverse experiences)

- **270** trained as Stewards of Children in Darkness to Light to prevent child sexual abuse
- **1,225** trained in Painless Parenting to prevent child physical abuse
- **4,676** children and adults trained in Teen, Sex, and the Law to teach teenagers the laws regarding sex, consent, sexting, and alcohol and sex

## Secondary Prevention

(Programs aimed at identifying risk factors and intervening to prevent adverse effects such as human trafficking, mental health disorders, substance use, self-harm, etc.)

- **672** cases of child abuse reviewed by a multidisciplinary team with focus on arrest and prosecution of offenders and support and services to survivors
- **511** forensic interviews and **1,691** forensic medical examinations in cases of child abuse, witness to domestic violence, and witness to homicide
- Extensive case management services including crisis intervention, safety planning, and counseling referral provided in **2,097** victim advocacy sessions
- In 2018, NOCAC plans to train a case manager in Trust-Based Relational Intervention, a therapeutic model that trains caregivers to provide effective support to youth with ACEs

## Tertiary Prevention

(Programs to identify human trafficking victims and intervene to prevent further exploitation)

- NOCAC & CARE Center served **1** child labor trafficking victims, **26** sex trafficking victims, and **59** children and adolescents identified as high risk for human trafficking
- **1,220** NOPD officers trained as first responders in identifying and responding to commercial sexual exploitation of children
- **208** community members trained on identifying and responding to human trafficking
- **20** forensic interviews conducted at the Juvenile Justice Center for children who have run from harm to assess for harms at home and human trafficking



# Community Education & Solutions

## New Orleans Children's Advocacy Center & Audrey Hepburn CARE Center

Trainings can be selected from the list below or customized to fit your specific needs or interests. Additional topics can be covered upon request, and trainings can be blended together to create a more interdisciplinary session.

To set up a training please contact Hannah Gilbert (504) 896-7260 with information about dates, audience, and topics that you wish to incorporate into your training.



### **Painless Parenting**

This interactive adult learning exercise gives professionals the opportunity to practice simple ways of communicating the harms of hitting children and easy effective alternatives. Social norms accepting corporal punishment have long been recognized as the most prevalent risk factor for child physical abuse. Professionals who work with families play a vital role in educating parents on this difficult issue but lack the practice, confidence and tools to address the subjects.

### **Beyond Mandatory Reporting: Recognizing, Responding, & Reporting**

This course will help trainees to gain a comprehensive understanding of the most updated reporting obligations of mandatory and permissive reporters of child abuse. The program simplifies the often confusing and scary process of identifying and reporting suspected abuse and provides participants with concrete things to say and do if confronted with suspected abuse or a child's disclosure.

### **Teens, Sex, and the Law**

This school-based evidence informed program provides teens with information to help them make educated decisions regarding relationships and sex. This program covers current Louisiana laws regarding teen sexual activity as it pertains to: consent, age, alcohol, internet, texting, pornography and sexting.

### **Darkness to Light: Stewards of Children**

This training accomplishes the goal of informing, educating, and changing attitudes about child-protective behaviors regarding child sexual abuse. This scientifically proven program discusses five simple steps to recognize, prevent, and react responsibly to protect children from sexual abuse.

### **Child Abuse Resource Education (CARE)**

Quarterly training events available for professionals and the general public to gain an understanding of child abuse and available services in our community. Sessions vary in topic and may discuss family violence, secondary trauma and self-care, human trafficking, and many more. CEUs may be offered at CARE sessions.



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**Who we are:**

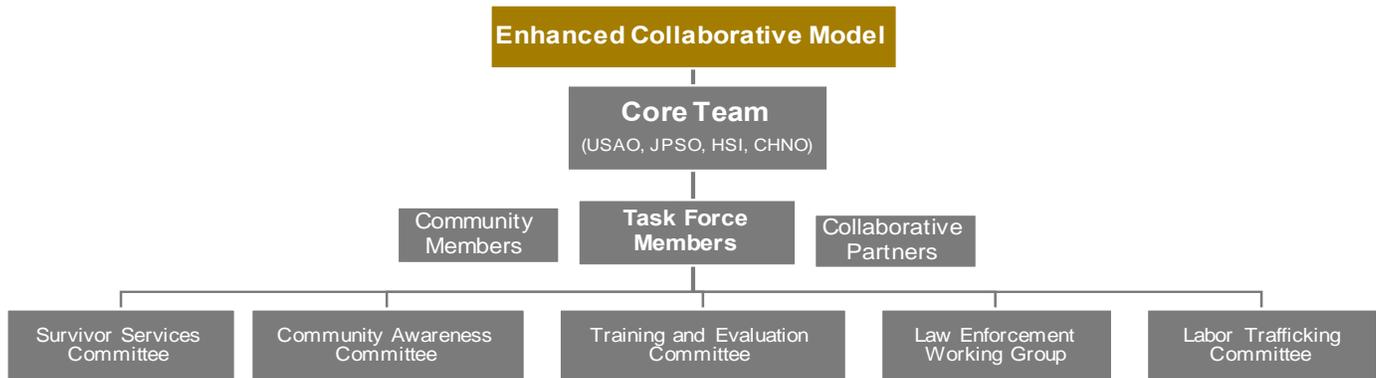
The Greater New Orleans Human Trafficking Task Force is a coalition of state, civil society, and citizen organizers committed to the prevention of human trafficking in the Greater New Orleans area through education, outreach, collaboration, and research. The group's primary goal is to collaborate in sharing and disseminating information, contacts, and protocols related to the existence, prevention, and response to human trafficking in and around New Orleans. Members represent a diverse coalition of New Orleans area organizations, institutions, state agencies, political and religious affiliations. The group maintains a working list of service providers and organizers who address this multi-faceted issue.

**Our mission is to:**

- Combat human trafficking through seamless collaboration between law enforcement and social service providers;
- Use a victim-centered approach in proactively investigating and prosecuting human trafficking crimes; and provide comprehensive, high-quality social services to all victims of human trafficking.

**Through the collaborative efforts of our task force members, we hope to see:**

- A swift and coordinated response to human trafficking, in which the rights of victims of trafficking under Louisiana and federal law are protected; and in which perpetrators are held accountable;
- A comprehensive network of high-quality services for victims of trafficking that all victims can access as soon as they are identified in the community or by law enforcement; and systemic collaboration between service providers and law enforcement towards the common goal of combating human trafficking in our community.



**Core Team:**

This team consists of funded partners under the enhanced Collaborative Model to Combat Human Trafficking Grant:

- Lead Law Enforcement Agency (funded): Jefferson Parish Sheriff's Office
- Lead Victim Services Agency (funded): Covenant House
- United States Attorney's Office
- Homeland Security Investigations

**Task Force Partners:**

This group consists of organizations, agencies, and individuals that have a signed MOU with the Task Force, actively participate on a GNOHTTF committee, regularly attend quarterly meetings, and are in agreement with the task force mission, goals, and values. Task Force Partners are responsible for contributing to the operations of the task force, attending Task Force Partners are responsible for contributing to the operations of the task force, attending

**Task Force Members:**

Organizations that generally represent the perspective of a key stakeholder group, send representatives to attend quarterly meetings, and agree with the task force goals. These organizations also contribute their expertise to GNOHTTF initiatives when requested by the committee chair/co-chair.

**Subcommittees:**

- 1) Survivor Services; 2) Community Awareness; 3) Training and Evaluation; 4) Law Enforcement Working Group (closed to public- by invitation only); 5) Labor Trafficking

## National Hotline Telephone Numbers

- National Human Trafficking Resource Center (NHTRC) ..... 1-888-373-7888
- National Center for Missing and Exploited Children .....1-800-THE-LOST (843-5678)
- National Runaway Switchboard .....1-800-621-4000
- CONFIDENTIAL Runaway Hotline .....1-800-231-6946
- National Child Abuse Hotline .....1-800-25-ABUSE (252-2873)
- Child Adolescent Response Team (CART) Crisis Number .....1-800-290-8750
- VIA Link ..... 211
- National Suicide Prevention Lifeline .....1-800-273-TALK (273-8255)
- National Sexual Assault Hotline .....1-800-656-4673
- National Teen Dating Helpline .....1-866-331-9474
- National Runaway Safeline .....1-800-786-2929
- National Youth Crisis Hotline .....1-800-448-4663
- Teen Line: Teens helping Teens ..... 1-310-855-HOPE (855-4673)
- Hotline for the Homeless .....1-816-474-4599

## Local Resources

- New Orleans Children's Advocacy Center ..... (504) 894-5484
- Audrey Hepburn CARE Center .....(504) 896-9237
- New Orleans Children's Hospital .....(504) 899-9511
- Police .....911
- Prevent Child Abuse LA .....1-800-CHILDREN (244-5373)
- Report Child Abuse Louisiana .....1-855-4LA-KIDS (452-5437)
- Covenant House ..... (504) 584-1108

# Agency Listing

If your agency provides services for survivors of human trafficking and you would like to be included in future editions of this resource guide, please contact the Human Trafficking Case Manager at the New Orleans Children's Advocacy Center, Samantha Sahl, LMSW ([sam.sahl@lcmchealth.org](mailto:sam.sahl@lcmchealth.org)) or the coordinator of the Greater New Orleans Human Trafficking Task Force, Leanne McCallum ([lmccallum@nolatrafficking.org](mailto:lmccallum@nolatrafficking.org))

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GREATER NEW ORLEANS  
**HUMANTRAFFICKING**  
TASK FORCE

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## Organization Name: Audrey Hepburn CARE Center

**Services Offered:** Pediatric Forensic Medical Evaluations for child and adolescent victims. Advocacy and Referral Services for children and adult non-offending family members. Customizable community education offered. Advocacy and Referrals available in Spanish. Language Line used for all other languages.

**Human Trafficking Point(s) of Contact:** Samantha Sahl, LMSW, Case Manager for Human Trafficking Cases; Stacie LeBlanc, J.D. M.Ed., Executive Director; Lorrie Brennan Program Coordinator

**Phone Number:** 504-896-9237

**Address:** We are located in a restored, child-friendly cottage co-located with the New Orleans Children's Advocacy Center at 1101 Calhoun St. New Orleans, LA 70118 Satellite Clinics in Baton Rouge and in Covington.

**Email:** : [nocac@lcmchealth.org](mailto:nocac@lcmchealth.org); [sam.sahl@lcmchealth.org](mailto:sam.sahl@lcmchealth.org)

**Website:** <http://nocac.net> ; <https://www.facebook.com/NOCAC/>

### Description of Services:

The CARE Center is a program of Children's Hospital with specially trained forensic pediatricians and nurse practitioners that provide medical evaluation and trauma informed care to any child who may have been potentially abused or maltreated.

- The CARE Center has procedures in place for acute, urgent and chronic cases of child maltreatment. Acute patients are defined as alleged physical or sexual abuse occurring within the past 72 hours or any child with current physical signs or symptoms of suspected child maltreatment. Acute patients are seen promptly by the CARE Center. When a CARE Center physician or Nurse Practitioner is not available, acute patients are seen in the Children's Hospital Emergency Room. Chronic patients are defined as alleged physical or sexual abuse occurring greater than 72 hours. Chronic patients will be given the next available appointment.
- Extensive case management and crisis counseling provided to child victims and non-offending family members including assessing and addressing victim and family needs and concerns and referrals to trauma-focused counseling.
- In 2017, the Audrey Hepburn CARE Center at Children's Hospital provided child abuse forensic medical exams for 1691 children.

**Parishes Served:** All Louisiana Parishes and out-of-state

**Referrals:** Referrals accepted from Law Enforcement, DCFS, other doctors, pediatricians, emergency room physicians. Self-referrals are also accepted. Clinic is open Monday-Friday 8am-5pm. Saturday and some afternoon and evening appointments available. Siblings and children of victims are served.

**Costs:** No out of pocket expense for families, no deductible collected

**Comments:** SEE PAGE 6 for listing of offered trainings



## Organization Name: Baptist Friendship House

**Services Offered:** Advocacy for adult, female victims of sex trafficking. Housing, Mental Health Counseling, Transportation/relocation assistance, and Employment Services for female and transgender, adult victims of labor and sex trafficking. Referral services for adult and children victims of trafficking. Education services for female and transgender adult and child victims.

**Human Trafficking Point(s) of Contact:** Dr. Kay Bennett and Kendall Wolz

**Phone Number:** (504) 949-4469

**Address:** 813 Elysian Fields Ave. New Orleans, LA 7011

**E-mail:** kbennettbfh@aol.com

**Website:** <http://www.baptistfriendshiphouse.org/>

**Description of Services:** Transitional housing for homeless women with children. Primarily short term housing for sex trafficking victims until placement in long term facility. Has large referral network to access services that we do not provide onsite.

**Limitations to Services:** We cannot house minors, boys over the age of 12, or clients with severe mental illness. Beneficiary must be able to work full time (not receiving SSI/Disability). Beneficiary required to gain full time employment if in long term housing program. Substance abuse clients seen case by case (prefer detox first).

**Parishes Served:** All

**Referrals:** Screening interview and sobriety required. Referrals accepted from Law Enforcement and local service providers. Accepts children of victims, but no boys over the age of 12.

**Costs:** Free – clients may be responsible for purchasing some personal items.

**Comments:** Program goals are individually based.



## **BOYS & GIRLS CLUBS OF SOUTHEAST LOUISIANA**

**Organization Name: Boys & Girls Clubs of Southeast Louisiana**

**Services Offered:** Advocacy and Youth Development and Prevention Services for children.

**Human Trafficking Point of Contact:** Debi Ryan, Director of Development

**Phone Number:** (504) 566-0707

**Address:** 320 N Carrollton Ave. Ste. 102, New Orleans, LA 70119

**E-mail:** dryan@bgcsela.oeg

**Website:** <http://www.bgcsela.org/>

**Description of Services:** Since 1965, Boys & Girls Clubs have provided children and teens with access to life-enriching programs that support academic success, healthy lifestyles and good citizenship. The Boys & Girls Clubs of Southeast Louisiana provides opportunities for over 1,300 young people, ages 6-18, to be involved with positive afterschool and summer programs in New Orleans, Slidell, Covington and Gretna. Our Clubs are located in neighborhoods where the need for our program is the greatest. Led by professional, caring adults, our Clubs provide a safe place for youth to get the guidance they need to become contributing citizens. Programs include:

- Homework help and tutoring through **Power Hour**. Other programs focus on career exploration (**CareerLaunch**), financial literacy (**MoneyMatters**) and technology (**My.Future**).
- **Passport to Manhood**, which promotes and teaches responsibility for young men, and **SMART Girls**, a health, fitness, prevention and self-esteem enhancement program
- **Torch Club** and **Keystone Club** are programs that help to foster the development of leadership skills and provide opportunities for planning, decision-making, and community service.
- **Youth of the Year** is the premier national recognition program for Boys & Girls Club members, focusing on academic success, community service, life goals and public speaking.
- **Triple Play**, a comprehensive health and wellness program that helps to improve overall health through daily fitness challenges, nutrition education, and activities to support positive relationships and cooperation.
- Boys & Girls Clubs afterschool and summer programs in the Arts enable youth to develop their creativity, self-esteem and cultural awareness through knowledge and appreciation of the visual arts, crafts, performing arts, music and creative writing.

**Limitations to Services:** School aged youth 6-18 only.

**Parishes Served:** Orleans, Jefferson, St. Tammany

**Referrals:** Application packet required for youth to join the Club. Referrals are accepted from local law enforcement and local service providers. Referrals are accepted 24/7, though weekends may have a longer response time.

**Costs:** There is a fee for services but ability to pay is not going to prevent services from being provided to participants.



**Organization Name:** Catholic Charities Archdiocese of New Orleans

**Services Offered:** Advocacy, Legal Aid, Referral Services, and Immigration Services for all ages – Spanish speaking. Employment Services, English as a Second Language (ESL) classes, and Financial Assistance for adults (18+). Mental Health Counseling for youth.

**Human Trafficking Point(s) of Contact:** Julie Ward; Addy V. Morales (Immigration staff attorney)/ Family Justice Center

**Phone Number:** (504) 310-6863; 504-310-8765 (Addy V. Morales)

**Address:** 1000 Howard Ave. New Orleans, LA 70113

**E-mail:** jward@ccano.org; amorales@ccano.org

**Website:** <http://www.ccano.org/> ; <http://www.ccano.org/immigration/>

**Description of Services:**

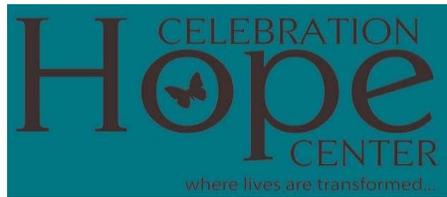
Immigration legal services:

- Provide a full range of immigration legal representation to all kinds of trafficking survivors at various stages to obtain immigration benefits/status.
- Assistance with T-Visa application Case Management:
  - Referrals – connection to housing, health care (physical/mental), education, etc.
  - Public benefits application assistance
  - Cultural/Community Orientation and mentorship
  - Counseling (only for certain unaccompanied children)
  - Employment Services – including financial literacy, workforce readiness skills, and job placement
  - Financial Assistance
  - English as a Second Language learning services
  - Advocacy and Outreach – on trafficking-related issues for immigrants

**Limitations to Services:** Must be foreign nationals (i.e. not U.S. citizens).

**Parishes Served:** No restriction as long as clients can travel to New Orleans for services. Screening interview required. Referrals accepted from Law Enforcement and local service providers. Accepts children of victims. Proof of legal status/ documents not required for services. Not an emergency care provider.

**Costs:** Services are free. There may be some (rare) cases where a nominal fee is charged for services related to legal representation. The government may require filing/ application fees, medical exam, or other costs related to filing an application for legal status in some cases



## Organization Name: Celebration Hope Center/Healing Hearts for Community Development

**Services Offered:** Mental Health Counseling for male and female children and adult victims of sex trafficking. Substance abuse counseling for adult (18+) victims of sex trafficking.

**Phone Number:** (504) 833-4673

**Address:** 1901 B Airline Hwy Metairie LA 70001

**E-mail:** [Michelel@celebrationhopecenter.org](mailto:Michelel@celebrationhopecenter.org); [Carriec@Celebrationhopecenter.org](mailto:Carriec@Celebrationhopecenter.org)

**Website:** <http://celebrationhopecenter.org/>

**Description of Services:** Celebration Hope Center (CHC) is the counseling center under the umbrella of Healing Hearts for Community Development (HHCD), Celebration Church's non-profit agency. HHCD opened Celebration Hope Center two months prior to Hurricane Katrina. Jefferson Parish Human Services Authority formed a collaborative relationship with HHCD to open up the Celebration Hope Center to do state-licensed, faith-based intensive outpatient addiction recovery services. After Katrina, outside agencies provided resources that would eventually result in CHC adding mental health services, specializing in intensive trauma recovery.

Celebration Hope Center's clinical goal is excellence – excellence in counselor knowledge, training and application and excellence in client services provided. Since Katrina, CHC has grown in numbers of services provided and staff who provide those services. Today, CHC has a wide array of evidence-based therapeutic programs that range from prevention services to intensive recovery programs. CHC Staff are extensively trained in trauma recovery models for children, teens, and adults, including models for sex trafficking survivors.

**Parishes Served:** Orleans, Jefferson

**Referrals:** Referrals accepted from Law Enforcement and local service providers. Screening interview required. Counseling for children of victims and sex trafficking survivors.

**Costs:** We accept various insurances, including all Medicaid plans. We also have a sliding scale based on income for clients to use if needed.

**Organization Name: The Children's Advocacy Network**

**Services Offered:** Advocacy, Mental health Counseling, Forensic Interviewing, Medical Services, and Referral Services for Child (under 18 years of age) victims of sex trafficking. Emergency (24hr) Services available.

**Human Trafficking Point of Contact(s):** Brandon Parker

**Phone Number:** (318) 448-4006

**Address:** 1506 Albert St. Alexandria, LA 71301

**E-mail:** bparker@rapidescac.org

**Website:** [www.childrensadvocacy.net](http://www.childrensadvocacy.net)

**Description of Services:** CAN provides forensic interviews, advocacy, and sexual assault nurse examiners (SANE) support to victims of human trafficking. Therapy provided onsite and in Avoyelles and Vernon parishes. Referrals are to all of the region. A mobile unit is available on demand to increase accessibility to services. This consists of a monitor room and forensic interview room, as well as a waiting room/ therapy room.

**Limitations to Services: Parishes Served:** Avoyelles, Catahoula, Concordia, Grant, LaSalle, Rapides, Vernon, Winn,

Natchitoches, Evangeline

**Referrals:** Referrals accepted from Law Enforcement, DCFS, and families that have received our services. 24-hour referral acceptance. Accepts children of victims.

**Costs:** Free



## Organization Name: Children's Bureau of New Orleans

**Services Offered:** Mental Health Counseling for children and adults (18-24)

**Human Trafficking Point of Contact:** Berre Burch

**Phone Number:** (504) 525-2366

**Address:** 2626 Canal Street, Suite 201, New Orleans, LA 70119

**E-mail:** [bburch@childrensbureauola.org](mailto:bburch@childrensbureauola.org)

**Website:** <http://www.childrens-bureau.com/>

**Description of Services:** Children's Bureau provides clinical counseling services to children ages 5-18 years old and their families. Services are delivered at no cost to the family and counseling sessions can be provided in homes, schools and other accessible community locations. Children's Bureau's programs include:

**Project LAST** (Loss and Survival Team) provides crisis intervention and therapeutic services to children and families who have experienced a traumatic event, loss of a loved one or witnessed and/or been a victim of violence.

**LA BEST** (Louisiana Behavioral and Emotional Support Team) is an extension of Project LAST that provides crisis response for families and in schools after a traumatic event has occurred.

**Mental Health Rehabilitation** (MHR) is Medicaid-funded program offering services to children with emotional or behavioral problems severe enough to cause impairment in their ability to function.

**Limitations to Services:** Children's Bureau utilizes a variety of funding sources to support its services and eligibility criteria vary across these funding sources. Certain subprograms have limitations in capacity and may have a client waiting list. A thorough phone intake is completed for each family seeking service, and this information is used to determine the program(s) that best fit the needs of the family.

**Parishes Served:** Orleans, Jefferson, St. Bernard, Plaquemines

**Referrals:** Referrals accepted from Law Enforcement and local service providers. All families seeking services complete a thorough phone intake. This intake helps to determine the program that best fits the needs of the family. Children's Bureau will refer for substance abuse treatment if indicated. Children of victims accepted. No proof of legal status/ documentation required for services.

**Costs:** Free



## Organization Name: Children's Hospital

**Services Offered:** 24-hour Emergency Department and medical services and evaluations for

children, age birth-21 years.

**Human Trafficking Point(s) of Contact:** Samantha Sahl, LMSW, Case Manager for Juvenile Trafficking Cases

**Phone Number:** 504-899-9511

**Address:** 200 Henry Clay Ave. New Orleans, LA 70118

**E-mail:** [Sam.Sahl@LCMCHealth.org](mailto:Sam.Sahl@LCMCHealth.org)

**Website:** [www.chnola.org](http://www.chnola.org)

**Limitations to Services:** Serves children, ages 21 and under.

**Parishes Served:** All

**Referrals:** Referrals accepted from Law Enforcement, DCFS, other doctors, pediatricians, and emergency room physicians. Self-referrals are also accepted.

**Costs:** Costs vary depending on service provided and medical insurance coverage

**Comments:** Children's Hospital is a 247-bed, not-for-profit pediatric medical center offering a complete range of healthcare services for children from birth to 21 years. With over 40 pediatric specialties and more than 400 physicians, it is the only full-service hospital exclusively for children in Louisiana and the Gulf South.



**Organization Name: Children's Hospital Behavioral Health Unit**

**Services Offered:** Mental Health Counseling, Substance Abuse Counseling with dual diagnosis, and Referral Services for child (under 18) victims of sex trafficking. Emergency 24-hour services available.

**Human Trafficking Point of Contact:** Theresa Jacobsen RN, BSN

**Phone Number:** (504) 896-7200

**Address:** 935 Calhoun Street New Orleans, La

**E-mail:** Theresa.jacobsen@lcmchealth.org

**Description of Services:** Acute in-patient child/adolescent behavioral health program serving patients age 7 to 18 with acute psychiatric issues presenting as either danger to self, danger to others or gravely disabled. Our multi-disciplinary team takes an active role in identifying, treating and coordinating the care of traffic victims in a safe, structured environment.

**Limitations to Services:** Exclusionary criteria: Severe developmental delay, autism, 18 year- olds who have completed high school and children with assault charges.

**Parishes Served:** All

**Referrals:** Referrals accepted from Law Enforcement and local service providers. 24-hour referral acceptance. Medical clearance required prior to admission.

**Costs:** Covered by Medicaid and Insurance for acute psychiatric

**Comments:** For further questions, please call Theresa Jacobsen 985-237-9741



**Organization Name:** Covenant House New Orleans

**Services Offered:** Advocacy, short and long term housing, Mental Health Counseling, Transportation/relocation, and Employment assistance, Legal Aid, Medical Services, and Referrals available for ages 24 and under. Emergency 24/7 services for **all** ages.

**Human Trafficking Point of Contact:** Sheri Combs Cell: (504) 327-9509

**Phone Number:** (504) 584-1111

**Address:** 611 N. Rampart Street New Orleans, LA 70112

**E-mail:** [scombs@covenanthouse.org](mailto:scombs@covenanthouse.org)

**Website:** [www.covenanthouseNO.org](http://www.covenanthouseNO.org)

**Description of Services:** We are open 24 hours a day, seven days a week, 365 days a year. We offer free food, shelter, clothing, medical care, hygiene products, bus tickets home, education assistance, and help with employment. All of our services are completely free of charge, we are always open, and we always have room!

**Limitations to Services:** Limited long-term housing options for survivors (25) and older.

**Parishes Served:** All

**Referrals:** No screening interview or sobriety required. Individuals may be referred by Law Enforcement or local service providers, but come of their own volition. 24-hour intake. Accepts children of victims. No proof of legal status/documents required.

**Costs:** Free



**Organization Name:** Department of Children & Family Services

**Services Offered:** Advocacy, Housing assistance (foster care placement), Mental Health Counseling, Transportation/ Relocation assistance, Substance Abuse Counseling, Medical Services, and Referral Services for Children (under 18). Emergency (24-hour) services.

**Human Trafficking Point of Contact:** DCFS Child Protection hotline

**Phone Number:** 1-855-4LA-KIDS (1-855-452-5437)

**Address:** 627 North Fourth Street, Baton Rouge, Louisiana 70802

**E-mail:** DCFS.Webmaster.DCFS@LA.GOV

**Website:** [www.dcf.la.gov](http://www.dcf.la.gov)

**Description of Services:** DCFS's primary mission is child welfare services. Services to juvenile victims of human trafficking are part of the usual services for children and families involved with the state child welfare agency.

**Limitations to Services:** Services for juveniles are limited to situations in which the alleged perpetrator is the juvenile's parent or legal guardian. Services are also provided to juveniles in foster care who are identified as human trafficking victims.

Services for adult victims of human trafficking are limited to referral to the National Human Trafficking Hotline/Polaris.

\*Services in languages other than English available through a contract with a telephone translator.

**Parishes Served:** All

**Referrals:** Referrals accepted from Law Enforcement and local service providers. Anyone can report suspected child abuse to the hotline. Screening interviews are required for services. 24-hour referral acceptance. Services provided for children of juveniles.

**Costs:** Free



**EDEN HOUSE**  
New Orleans

**Organization Name: Eden House**

**Services Offered:** Services for Adult Female and Transgender survivors of sex trafficking. Advocacy, Housing, Transportation/ Relocation, Referral Services for Mental Health, Substance Abuse Counseling, Employment Services, Immigration Services, Legal Aid, Medical Services

**Human Trafficking Point(s) of Contact:** Susanne B. Dietzel, Ph. D., Executive Director; Maxine Kimbrell, LCSW, Program Director; Jennifer Best, PLPC Clinical Care Provider

**Phone Number:** (504) 407-0943

**Address:** P.O. Box 750386 New Orleans, LA 70175

**E-mail:** [info@edenhousenola.org](mailto:info@edenhousenola.org); [mkimbrell@edenhousenola.org](mailto:mkimbrell@edenhousenola.org); [jb主@edenhousenola.org](mailto:jb主@edenhousenola.org)

**Website:** <http://www.edenhousenola.org/>

**Description of Services:** The mission of Eden House is to end human and sex trafficking one woman at a time. We empower women to transform their lives through the healing power of life in community. Eden House does this by providing a safe home, coordinating recovery services, and through advocacy, outreach, education and love.

**Limitations to Services:** We do not accept minor victims, or children of victims.

**Parishes Served:** All parishes, out of state victims, international victims

**Referrals:** Accepts referrals from Law Enforcement and local service providers. Requires screening interview. No 24 hour referral. Does not accept children of victims.

**Costs:** Free

# Organization Name: Expressive Art Solutions

**Services Offered:** Mental Health Counseling and Skills Building Education for all victims.

**Human Trafficking Point of Contact:** Latina R. Jolivett, LMSW

**Phone Number:** (504) 376-6146

**Address:** 2309 Manhattan Boulevard, Harvey LA 70058

**E-mail:** lrjolivett@gmail.com

**Description of Services:** Expressive Art Therapy, Trauma-Focused CBT, CPST, PSR, Crisis Intervention, Skills Building for all victims.

**Parishes Served:** Orleans, Jefferson, Plaquemines, St. Charles, St. Tammany, St. Bernard

**Referrals:** Referrals accepted from Law Enforcement and local service providers. 24-hour referral acceptance. Screening interview required at intake. Sobriety required at time of session. Accepts children ages 5+ and older.

**Costs:** Costs on a case by case basis. Accepts all Bayou Health Insurance companies.



## Organization: Families in Need of Services (FINS) of Orleans Parish

**Services Offered:** Referral Services

**Human Trafficking Point of Contact:** Janelle N. Temple

**Phone Number:** (504) 658-9591

**Address:** 1100-B Milton St. New Orleans, LA

**E-mail:** jantemple@nola.gov

**Website:** [http://www.lasc.org/court\\_managed\\_prog/fins.asp](http://www.lasc.org/court_managed_prog/fins.asp)

**Description of Services:** The Families in Need of Services (FINS) Program is a voluntary Juvenile Monitoring Agency. The FINS program's primary function is to provide intensive case management services by coordinating and referring families to community resources to address underlying identified needs such as: substance abuse counseling, mental health rehabilitation, individual and family counseling, mentoring, parenting, independent living skills, educational services, etc.

**Limitations to Services:** Clients must provide their own transportation.

**Parishes Served:** Orleans

**Referrals:** Referrals accepted from parents/guardians, schools, Law Enforcement and local service providers. Phone calls and walk-ins are welcome.

**Costs:** Free

**Comments:**

## Organization Name: Family Service of Greater New Orleans

**Services Offered:** Advocacy, Mental Health Counseling, Substance Abuse Counseling, Referral Services, Victims of Crime Services, Medicaid Services, Medicaid Application Center. Services available in Spanish. Services for child and adult victims of trafficking.

**Human Trafficking Point of Contact:** Molly Bartlett, LCSW

**Phone Number:** (504) 822-0800, (504) 827-4012

**Address:** 2515 Canal Street Ste 201, New Orleans, LA 70119

**E-mail:** mbartlett@fsgno.org, family@fsgno.org

**Website:** <http://fsgno.org/>

**Description of Services:** Family Service of Greater New Orleans provides free or low-cost mental health and advocacy services to individuals in need in the greater New Orleans area. Additionally, we provide free services to individuals who have been negatively impacted by a crime who live in Orleans Parish. Services are in individual or group format.

**Referrals:** All individuals receiving services complete a psychosocial interview at intake, though no formal screening exists to verify history. Individuals cannot arrive for services under the influence of any substance. Referrals accepted from Law Enforcement and local service providers. Children of victims accepted.

**Costs:** Free services are available to residents of Orleans Parish; sliding scale and Medicaid apply in other situations.



**Organization Name: Greater New Orleans Human Trafficking Task Force**

**Who we are:**

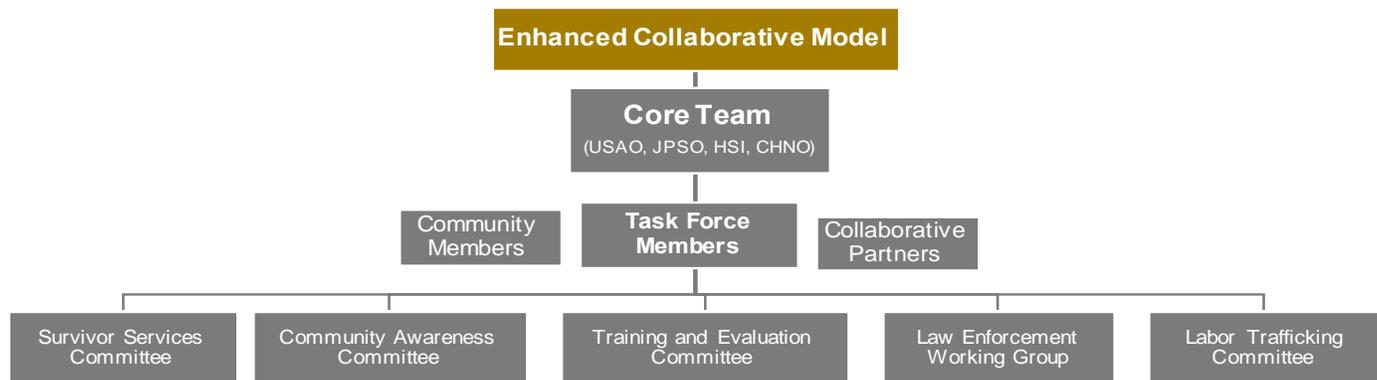
The Greater New Orleans Human Trafficking Task Force is a coalition of state, civil society, and citizen organizers committed to the prevention of human trafficking in the Greater New Orleans area through education, outreach, collaboration, and research. The group's primary goal is to collaborate in sharing and disseminating information, contacts, and protocols related to the existence, prevention, and response to human trafficking in and around New Orleans. Members represent a diverse coalition of New Orleans area organizations, institutions, state agencies, political and religious affiliations. The group maintains a working list of service providers and organizers who address this multi-faceted issue.

**Our mission is to:**

- Combat human trafficking through seamless collaboration between law enforcement and social service providers;
- Use a victim-centered approach in proactively investigating and prosecuting human trafficking crimes; and provide comprehensive, high-quality social services to all victims of human trafficking.

**Through the collaborative efforts of our task force members, we hope to see:**

- A swift and coordinated response to human trafficking, in which the rights of victims of trafficking under Louisiana and federal law are protected; and in which perpetrators are held accountable;
- A comprehensive network of high-quality services for victims of trafficking that all victims can access as soon as they are identified in the community or by law enforcement; and systemic collaboration between service providers and law enforcement towards the common goal of combating human trafficking in our community.



**Core Team:**

This team consists of funded partners under the enhanced Collaborative Model to Combat Human Trafficking Grant:

- Lead Law Enforcement Agency (funded): Jefferson Parish Sheriff's Office
- Lead Victim Services Agency (funded): Covenant House
- United States Attorney's Office
- Homeland Security Investigations

**Task Force Partners:**

This group consists of organizations, agencies, and individuals that have a signed MOU with the Task Force, actively participate on a GNOHTTF committee, regularly attend quarterly meetings, and are in agreement with the task force mission, goals, and values. Task Force Partners are responsible for contributing to the operations of the task force, attending T ask Force Partners are responsible for contributing to the operations of the task force, attending

**Task Force Members:**

Organizations that generally represent the perspective of a key stakeholder group, send representatives to attend quarterly meetings, and agree with the task force goals. These organizations also contribute their expertise to GNOHTTF initiatives when requested by the committee chair/co-chair.

**Subcommittees:**

- 1) Survivor Services; 2) Community Awareness; 3) Training and Evaluation; 4) Law Enforcement Working Group (closed to public- by invitation only); 5) Labor Trafficking



## Organization Name: Healing Place Serve

**Services Offered:** Advocacy and Employment Assistance Services for all victims. Transitional Housing for males age 16-21. Immigration Assistance services for adult victims. 24-Hour Referral Services for all victims.

**Human Trafficking Point(s) of Contact:** Alliece Cole; Meagan Westmoreland

**Phone Number:** (225) 413-5102; (225) 819-6885

**Address:** 19002 Highland Rd. Baton Rouge, La 70809

**E-mail:** [Alliece.cole@healingplacechurch.org](mailto:Alliece.cole@healingplacechurch.org); [Meagan.westmoreland@hpserve.org](mailto:Meagan.westmoreland@hpserve.org)

**Website:** <http://www.hpserve.org/>

### **Description of Services:**

HP Serve Direct Services Programs:

- Anchor House—18-month transitional housing and education/job skills for male homeless youth and youth aging out of foster care (ages 16-21).
- Street Outreach—Locate street youth/homeless youth and help move them toward a stable living environment, as well as provide resources for employment and education.
- Youth Development Program—Program held at the Baton Rouge Dream Center to provide a safe, fun environment, support education, increase life-skills and exposure to job readiness skills and opportunities for youth (ages 13-18).
- Services to Victims of Human Trafficking—identifies and provide survivor comprehensive services to victims of human trafficking.
- Baton Rouge Area Violence Elimination (BRAVE)—A violence prevention/intervention program targeting youth aged 10-17 in the 70805 area.
- U.S Committee for Refugees and Immigrants (USCRI)—Federally funded grant that provides services and resources to internationally trafficked persons.

**Parishes Served:** Statewide

**Referrals:** Referrals accepted from Law Enforcement and local service providers. No Screening interview required. Sobriety not required. Programs do not serve children of victims or provide 24-hour referrals.

**Costs:** Free



**Organization Name: City of New Orleans Health Care for the Homeless (HCH)**

**Services Offered:** Mental health counseling, medical services and dental services for all ages on site, with Emergency service providers on call after hours. Case management, referral services and outreach/ enrollment for all ages.

**Human Trafficking Point of Contact:** Tanya Joseph, RN, HCH Clinical Nurse Manager

**Address:** 2222 Simon Bolivar, 2<sup>nd</sup> Floor, New Orleans, LA 70113

**Phone Number:** (504) 658-2785

**Email:** [tjoseph@nola.gov](mailto:tjoseph@nola.gov)

**Other Info:** Contact Ragan P. Collins, MPH, HCH Executive Director @ [rpcollins@nola.gov](mailto:rpcollins@nola.gov) for additional information

**Description of Services:** Since 1988, HCH has been a fixture in the Greater New Orleans area and its surrounding parishes providing comprehensive medical and dental services to homeless, uninsured, underinsured, and low-income individuals. HCH's vision is to improve the overall health and wellbeing of our city's homeless and uninsured population by increasing access to an organized system of healthcare and social services.

Our main clinic site, located in Central City, offers a combination of medical and dental services. The downtown clinic that is located in the Community Resources and Referral Center (CRRC) offers medical services and provides access to housing, workforce development and laundry services. Our contract site, Tulane Drop-In Clinic (located in the Covenant House) and Tulane Drop-In Center (located on the border of the historic French Quarter on Claiborne Avenue) offers homeless adolescents and those at risk of homelessness with access to healthcare and behavioral health services.

**Limitations of Services:** HCH offers medical services to adults 18 years of age and older; dental services are provided to children and adults. Tulane DIC offers medical and behavioral health services to youth up to age 25.

**Parishes Served:** Orleans, Jefferson, St. Bernard, Plaquemines, St. Tammany, Terrebonne

**Referrals:** All referrals accepted

**Fees:** Services are free and based on a sliding fee scale.



## Organization Name: Jefferson Children's Advocacy Center

**Services Offered:** Advocacy, Mental Health Counseling, Forensic Interviewing, and Referral Services for child (under 18) victims of sex trafficking. Mental Health services available in Spanish. Court appointed interpreters utilized for forensic interviews.

**Human Trafficking Point of Contact:** Angele Thibodaux

**Phone Number:** (504) 364-3857

**Address:** 220 Lavoisier Street, Gretna, LA 70053

**E-mail:** [angele@jeffersoncac.com](mailto:angele@jeffersoncac.com)

**Website:** <http://jeffersoncac.com/>

**Description of Services:** Forensic interviews, Mental Health, Case Management, Medical Referral, Service Linkage

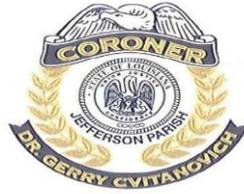
**Parishes Served:** Jefferson, Courtesy for other parishes upon request

**Referrals:** Referrals accepted from Law Enforcement and Department of Children and Family Service. Emergency Department is available in case of emergency 24 hours a day. Jefferson Children's Advocacy Center is a Safe Baby Site and accepts children of victims. No proof of legal status or screening interview required to receive services.

**Costs:** Free

**Comments:**

- A minimal disclosure is required prior to a forensic interview.
- Forensic interviews are single session, unless extended sessions are warranted - at discretion of the Jefferson Parish Multi-Disciplinary Team (MDT) and Jefferson Children's Advocacy Center (JCAC) Executive Director.
- After-hour forensic interviews are available at the discretion of the JCAC Executive Director.
- The JCAC contracts with Children's Bureau of New Orleans for mental health services, which are available at Westbank and Eastbank locations, as well as community based. All children that attend their scheduled appointment are eligible for counseling services.
- All cases referred to the JCAC are reviewed as part of the MDT process.
- All medical referrals are sent to the Audrey Hepburn CARE Center at Children's Hospital New Orleans.



## Organization Name: Jefferson Parish Coroner's Office

**Services Offered:** Advocacy and Referral Services for adult and child victims of sex trafficking. Services available in Spanish.

**Human Trafficking Point(s) of Contact:** Mary Ann Dankert & Jackie Teixidor

**Phone Number:** (504) 365-9100

**Address:** 2018 8th St. Harvey, LA 70058

**E-mail:** [mdankert@jpcoroner.com](mailto:mdankert@jpcoroner.com); [jteixidor@jpcoroner.com](mailto:jteixidor@jpcoroner.com)

**Website:** <http://www.jpcoroner.com/>

### **Description of Services:**

#### Adult Female(ages 17 and over):

The Jefferson Parish Coroner's Office (JPCO) adult female Sexual Assault Medical Advocacy (SAMA) Program will respond on a 24/7 basis throughout the year and physically assist the alleged victims presented at Tulane Lakeside Hospital. The SAS Advocate will provide emotional support, answer questions about the legal/medical process and offer follow up care and/or referral resources.

#### Juvenile (ages 0-18):

The Jefferson Parish Coroner's Office (JPCO) Juvenile Sexual Assault Medical Advocate (JUV-ADV) Program's goal is to assess and serve all chronic and acute alleged sexual assault victims, ages 0 to 18 years who present to Children's Hospital Emergency Department (CHNOLA-ED). The JUV-ADV will respond nights (Monday thru Thursday, 5pm-8am) and weekends (Friday 5pm until Monday 8am) throughout the year to provide advocacy to the alleged juvenile sexual assault victims presented at CHNOLA-ED. The JUV-ADV will provide emotional support to alleviate, as well as, provides the emotional and educational support to all alleged juvenile sexual assault victims during the forensic medical examination and forensic evidence collection. They also answer questions about the legal and/or medical process. The JUV-ADV provides services during this one-time event and automatically refers the juvenile victim to the CHNOLA-CARE for follow-up. All juvenile victims will be referred to CHNOLA-CARE for follow up and intervention.

**Limitations to Services:** Alleged victim is referred to partner services upon discharge from emergency room, CARE Center, and Tulane Lakeside Hospital

**Parishes Served:** Jefferson **Referrals:** Referrals accepted from Law Enforcement and local service providers for Medical Advocacy

**Costs:** Free



**Organization Name: Jefferson Parish District Attorney's Office**

**Services Offered:** Advocacy, Referral Services, and Legal Prosecution for adult and child victims of sex trafficking

**Human Trafficking Point(s) of Contact:** Nancy Michel, Sunny Funk, David Wolff, Laura Schneidau, Megan Gorman

**Phone Number:** (504) 368-1020

**Address:** 200 Derbigny St. Gretna, LA 70053

**E-mail:** [nmichel@jpda.us](mailto:nmichel@jpda.us); [sfunk@jpda.us](mailto:sfunk@jpda.us); [dwolff@jpda.us](mailto:dwolff@jpda.us); [lschneidau@jpda.us](mailto:lschneidau@jpda.us); [mgorman@jpda.us](mailto:mgorman@jpda.us)

**Description of Services:** Special Screening in which Assistant District Attorneys review Human Trafficking cases for prosecution while having Victim/Witness Assistance Coordinators as liaisons and advocates for the victims throughout the criminal justice process.

**Limitations to Services: Parishes Served:** Jefferson



## Organization Name: Jewish Family Service of Greater New Orleans

**Services Offered:** Advocacy, Mental Health Counseling, Referral Services

**Human Trafficking Point(s) of Contact:** Rachel Eriksen, LCSW; Fran Dinehart, LCSW

**Phone Number:** (504) 831-8475

**Address:** 3300 W. Esplanade Ave. #603 Metairie, LA 70002

**E-mail:** [Rachel@jfsneworleans.org](mailto:Rachel@jfsneworleans.org); [Fran@jfsneworleans.org](mailto:Fran@jfsneworleans.org)

**Website:** <http://www.jfsneworleans.org/>

**Description of Services:** If you were born outside the United States, and you are not a U.S. citizen or Lawful Permanent Resident (with a "green card"), and you are a survivor of trafficking you may be able to enroll in the Trafficking Victim Assistance Program (TVAP). Family members with a T2, T3, T4, T5, or T6 visa may also be able to enroll. Your case manager will act as your primary point of contact, helping you to identify your priorities and making a plan with you to achieve your goals.

Depending on your needs, TVAP may be able to help you with: Housing/rent & utilities; Food; Clothing; Pre-paid phones/ phone cards; Employment; Medical (including reproductive health); Dental; Vision; Mental health/counseling; Transportation; Translation/Interpretation; English language classes; Basic education; Child care; Family reunification; Getting identification documents; Safety concerns; Community Orientation; Enrollment in public benefits; Financial management/budgeting skills; Connecting with a free or low cost immigration attorney

Funding for this project is provided by the United States Department of Health and Human Services, Administration for Children and Families

In addition to TVAP, Jewish Family Service has a counseling program. Services are available on a sliding scale in Metairie and on the Northshore. JFS counseling services are designed to provide guidance and psychotherapy for individuals and families on how to cope with interpersonal and family problems. Our staff of compassionate, highly skilled mental health professionals specializes in working with children, adolescents, adults, and couples. JFS currently accepts the following health insurance: Aetna, United Healthcare, Blue Cross and Blue Shield, Blue Connect, Tricare and Gilsbar.

**Limitations to Services:** There are limits to the amount of time you can stay in this program, which are set by the government, as well as to the amount of funding that can be used to assist you. There are also limits on what types of purchases are allowed. Your case manager will explain these limits to you.

**Parishes Served:** Orleans, Jefferson, St. Bernard, St. Tammany, St. John, St. Charles, Plaquemines, Washington, St. John, Tangipahoa

**Referrals:** Referrals accepted from Law Enforcement, local service providers and self referrals. Screening interview required to determine eligibility. Proof of legal documentation required. Provides services for children of victims as well.

**Costs:** Free



## Organization: Louisiana Coalition Against Human Trafficking – Free Indeed Home

**Services Offered:** Advocacy, Housing, Mental Health Counseling, Employment assistance services, Medical Services, and Referral Services for child female victims (under 18) of sex trafficking.

**Human Trafficking Point of Contact:** Beth Salcedo

**Phone Number:** (985) 809-8002; (985) 373-4446

**Address:** P.O. Box 4273 Covington, LA. 70433

**E-mail:** Beth@lacaht.org

**Website:** <http://www.lacaht.org/>

**Description of Services:** The Free Indeed Home provides:

- A home for children that is safe and protected from their perpetrators in a comfortable, peaceful environment; while at the same time provides a venue for safe, successful community reintegration.
- All necessary medical, allied health, dental health and dietary intervention and maintenance for physical healing and healthy restoration for each child.
- Intensive therapeutic intervention necessary for the emotional/social healing and restoration of each child.
- Provide mental health counseling, education and training to the child's biological or future foster care family, as appropriate, so as to establish healthy skill sets, coping strategies, and support.
- Specialized social skills training and guidance ensuring each child the necessary skills to establish and maintain healthy relationships in all areas of their lives.
- Academic assessment and individualized academic programming to each child, so as to reach their full academic potential.
- An environment in which each child can investigate and incorporate spiritual exploration as an avenue of healing, (to be determined by the child).
- Vocational exploration, job skills training, vocational support and eventual employment, (as appropriate).

**Limitations to Services:** Exclusionary criteria that would prohibit a child from being accepted into the program due to our inability to adequately care for her needs:

- Substance abuse that requires detox and/or inpatient treatment
- Acute/Critical medical/surgical status deemed by physician to be medically unstable or chronic medical conditions that requires medical intervention (e.g. HIV, AIDS, or dialysis); Gravely Disabled; Psychosis; Severe traumatic brain injury or profound MR or Severe developmental disabilities; Inability to attend to own basic needs (hygiene, toileting, eating) without 1:1 assistance; Insulin-Dependent Diabetic; Unmanageable violence; Has medical devices that would conflict with or prevent therapeutic goals
- Indication of Active Suicidal or Homicidal ideations.

**Parishes Served:** All LA parishes

**Referrals:** Referrals accepted from Law Enforcement and local service providers. Sobriety and screening interview required. 24-hour referral acceptance. Does not accept children of victims.

**Costs:** Free



**Metro Centers  
for Community  
Advocacy**

*Shelter from the Storm*

Organization Name: Metro Centers for Community Advocacy

**Services Offered:** Advocacy, Housing/Emergency Shelter, Mental Health, Transportation/Relocation, Referral Services, Spanish Speaking services

**Address:** P.O. Box 10775 Jefferson, LA 7181

**E-mail:** [Metro@mcwcgno.org](mailto:Metro@mcwcgno.org)

**Website:** <http://mcwcgno.org/>

**Description of Services:** Metro, established in 1986, is a community-based, independent, non-profit 501 (c) (3) social service agency serving victims of domestic violence, dating violence, sexual assault and stalking. Metro's mission is to break the cycle of violence and aid survivors of domestic violence, sexual assault, and stalking through advocacy, intervention, empowerment and transformation. Metro currently provides wrap-around services, including individual advocacy, information and referrals, group support, children's program, medical advocacy, legal assistance in obtaining restraining orders, sheltering, counseling, safety planning, and caregiver support to survivors in eight (8) southeast Louisiana parishes. Metro has a main office complex, three shelters, and four satellite offices. Metro also provides a 24/7 Crisis Line – 504-837-5400- for counseling and/or referrals for victims. All services provided for survivors by Metro are free and confidential.

**Limitations to Services:** Emergency Shelter for six weeks. Six months of advocacy for domestic violence and one year of counseling for sexual assault.

**Parishes Served:** Sexual assault services for Orleans, St. Bernard, Plaquemines, St. Tammany. All services for Jefferson, St. Charles, St. John, St. James

**Referrals:** Crisis call sheet required to determine survivor's eligibility for services. Referrals accepted from Law Enforcement and local service providers. 24-hour referral acceptance. Accepts children of victims.

**Costs:** Free



## Organization Name: Modern Slavery Research Project

**Services Offered:** Research, Training, Evaluation

**Human Trafficking Point of Contact:** Laura Murphy

**Phone Number:** (504) 865-2479

**Address:** Loyola University New Orleans, 6363 St. Charles Ave. New Orleans, LA 70118

**E-mail:** [modernslavery@loyno.edu](mailto:modernslavery@loyno.edu)

**Website:** <http://www.modernslaveryresearch.org/>

**Description of Services:** Modern Slavery Research Project provides community-based, survivor-centered, data-informed research that supports the needs of survivors of modern slavery and the service providers who assist them. We do evaluation and training on human trafficking. We are also often able to locate emergency translation services for service providers.

**Limitations to Services:** We do not provide any direct services. We are able to make referrals.

**Costs:** We are able to provide research, training, and evaluation. Costs depend on the service.



## Organization Name: New Orleans Children's Advocacy Center

**Services Offered:** Forensic Interviews for child and adolescent victims and adults with disabilities. Advocacy and Referral Services for children and adult non-offending family members. Customizable community education offered. Advocacy and Referrals available in Spanish. Language Line used for all other languages

**Human Trafficking Point(s) of Contact:** Samantha Sahl, LMSW, Case Manager for Human Trafficking Cases; Stacie LeBlanc, J.D. M.Ed., Executive Director; Lorrie Brennan, Program Coordinator

**Phone Number:** (504) 894-5484

**Address:** Located in a restored, child-friendly cottage co-located with the Audrey Hepburn CARE Center at 1101 Calhoun St. New Orleans, LA 70118

**Email:** : nocac@lcmchealth.org; sam.sahl@lcmchealth.org

**Website:** <http://nocac.net>; <https://www.facebook.com/NOCAC/>

### Description of Services:

- NOCAC provides a coordinated, multi-agency approach to the investigation, intervention, and treatment of child sexual and physical abuse, including child trafficking and child pornography
- NOCAC provides forensic interviews after an allegation of physical or sexual abuse is made, or the child has witnessed abuse of another child or domestic violence or sexual assault of an adult, or witness to homicide
  - Forensic Interviewers are trained in nationally recognized protocols to interview children and adults with disabilities in a non-leading, non-suggestive, non-blaming or shaming, and age-appropriate manner.
  - Forensic interviews are conducted in a child's first language.
- Extensive case management and crisis counseling provided to children and non-offending family members to assess and address victim and family needs and concerns and make referrals to trauma-informed counseling services. • NOCAC tracks all cases to record risk factors for human trafficking, resiliency factors in children, and reasons or triggers for running away
- NOCAC is conducting research to better understand trends and relationships between risk factors for human trafficking to improve programs and response • In 2017, 511 children received forensic interviews at the NOCAC. 72 of these children were victims of human trafficking, or children at-risk for being trafficked, and 6 children were seen for child pornography

**Parishes Served:** Orleans, St. Bernard and courtesy interviews for other parishes upon request.

**Referrals:** Referrals for forensic interviews accepted from Law Enforcement and DCFS. 24 hour referral acceptance - interviews can happen after normal business hours. Children of adult victims may be interviewed and receive services as witnesses and secondary victims.

**Costs:** Free

**Comments:** SEE PAGE 6 for listing of offered trainings



## Organization Name: New Orleans Dream Center

**Services Offered:** Advocacy, Transportation/ Relocation assistance, Medical Services and Referral Services for Female sex trafficking victims. Emergency (24-Hour Services available)

**Human Trafficking Point of Contact:** Diane Amos

**Phone Number:** (504) 621-5544

**Address:** P.O. Box 56506. New Orleans, LA 70156

**E-mail:** [damos@neworleansdreamcenter.org](mailto:damos@neworleansdreamcenter.org)

**Website:** <http://neworleansdreamcenter.org/>

**Description of Services:** Services consist of awareness seminars, presentations, specific training for hospitality industry, outreach and rescue.

**Limitations to Services:** We are able to provide emergency services, however, services are limited to specific timeframe. We do provide assistance with employment on a case-by- case basis.

**Parishes Served:** Orleans (main), Jefferson (main), all Louisiana parishes on a limited basis, some areas in Mississippi.

**Referrals:** Referrals accepted from Law Enforcement and local service providers. 24-hour referrals accepted. Screening, interview and sobriety required for services. Does not provide services for children of victims.

**Costs:** Free



## Organization Name: New Orleans Family Justice Center (NOFJC)

**Services Offered:** Advocacy, Mental Health Counseling, and Referral Services for adult and child victims of sex trafficking. Employment Services, Immigration Services, and Legal Aid for adult victims of sex trafficking. Services available in Spanish.

**Phone Number:** (504) 592-4005 (main)

**Address:** 701 Loyola Ave, Suite 201. New Orleans, LA 70113

**Website:** nofjc.org

**Human Trafficking Point of Contact:** Jacqueline Thanh, jthanh@nofjc.org

**Description of Services:** New Orleans Family Justice Center is a partnership of agencies serving survivors of family violence, intimate partner violence, child abuse, sexual violence, and stalking through prevention and coordinated response by providing comprehensive client-centered, empowerment services in a single location. All services are free, but some partners have certain guidelines.

- **Counseling:** Adults, support people/partners and children (6 and older). Individual and some group. Spanish speaking group/ individual available. Trafficking-specific counselor available to clients of all ages, as well as secondary survivors (people indirectly affected by trafficking - i.e. siblings, guardians). HT counselor is TFEBT certified and Registered Play Therapist.
- **Legal:** Restraining orders for adult victims of intimate partner violence (Orleans only, no income restrictions), legal representation for custody and divorce for survivors of d/v (Orleans and Jefferson, 200% of poverty level and under), additional LYFT attorneys who can handle a range of civil/legal matters related to sexual and domestic violence (free or sliding scale pay)
- **Immigration services:** Case management (Spanish available), coordination with criminal justice. See partner Catholic Charities for U-Visa and T-Visa assistance
- **Education/Employment program:** for victims of sexual/domestic violence including help with budget, resume, job search and GED prep.
- **Housing:** See partner Crescent House
- **Limitations to Services:** All services at the NOFJC are free and open to anyone who is a victim/survivor. No perpetrators/abusers are allowed on site. Various programs on site have their own regulations outlined previously.
- **Parishes Served:** We primarily serve Orleans Parish, but can serve any survivor regardless of residency. Some legal programs are limited to Orleans parish.
- **Referrals:** Referrals accepted from Law Enforcement and local service providers. Intake process to inform survivor of services and make appropriate referrals within the agency. Children of victims are served in conjunction with parent/guardian. No 24-hour referral acceptance.
- **Costs:** Free



## Organization Name: New Orleans Family Justice Alliance/ Crescent House

**Services Offered:** Advocacy, Housing, and Referral Services for adults (18+), 24-hour Emergency Services

**Phone Number:** (504) 866-9554

**Address:** 701 Loyola Ave. Suite 201 New Orleans, LA 70150

**E-mail:** [dbowman@nofjc.org](mailto:dbowman@nofjc.org)

**Website:** <https://nofjc.org/what-we-do/emergency-safe-housing/>

**Description of Services:** Crescent House offers immediate safe housing for people fleeing domestic violence and abuse. All services are provided free of charge.

- A safe, private living space that offers relief from constant battering, time to think through options and an environment that promotes healing
- Available food, clothes and personal hygiene products for daily living
- Advocates who will assist with accessing community resources and information, coping strategies, and managing the shelter experience
- Access to civil legal services that may include filing for a temporary restraining order or protective order if the decision is not to return to the abusive partner or to help navigate through any legal issues related to the abuse
- Access to a trauma informed therapist to assist with understanding and dealing with the trauma that is experienced in the abusive relationship
- Access to a trauma informed child therapist to address trauma experiences of children exposed or who witness domestic violence or sexual assault.

**Parishes Served:** Orleans

**Referrals:** Screening interview during hotline intake. Referrals accepted from Law Enforcement and local service providers. Proof of legal status/documents not required. Accepts children in the company of the survivor

**Costs:** Free



## Organization Name: New Orleans Mission, Inc.

**Services Offered:** Advocacy, Housing, Mental Health Counseling, Substance Abuse Counseling, Employment Assistance Services, Legal Aid, Medical Services, Referral Services, Meal Services, Bible Study, and Free Clothing for Adult victims of trafficking. Emergency 24-hour services available.

**Human Trafficking Point of Contact(s):** Lori Pomnitz

**Phone Number:** (504) 523-2116, (727) 254- 3406

**Address:** 1134 Baronne St., New Orleans, LA 70113

**E-mail:** lori@neworleansmission.org

**Website:** <http://www.neworleansmission.org/>

**Description of Services:** 21-day Emergency Shelter; one year Discipleship program that is designed to holistically meet the physical, mental, social, and spiritual needs of the men and women we serve; Transitional housing for graduates to work, save money and apply for housing; Graduates' Master's support staff program with stipend; Soup Kitchen: 3 meals daily Sunday through Saturday; weekly lunches and dinner open to public-24,000 meals served monthly; Community Outreach: 120 bagged lunches prepared and distributed three days each week; monthly groceries distributed to local residents when available; Angel Project: referrals taken from law enforcement agencies of addicts who request help to stop the addiction and open to Discipleship program; free clothing & hygiene kits distributed to guests and Disciples; Divine Staffing-workforce development & vocational training with paid employment; Lovely Creations: vocational training for women; weekly free health care through Tulane and LSU medical teams; weekly eye clinic run by Dr. Sibley-500 free eye glasses given to the homeless patients 2015; weekly chiropractic clinic; weekly Podiatry clinic; GED classes; Daily bible study and inspirational chapel services; case management; small group mentoring; counseling; Ex- offender Re-entry program

**Limitations to Services:** Those enrolled in the Discipleship program are eligible for all services offered. Emergency shelter guests get shelter, showers, 3 meals daily, free health care, and chapel service before dinner. We are a nondenominational facility and do not discriminate due to gender, race, ethnicity, religious beliefs, or sexual preferences. We accept men and women even without photo ID; we will help them get ID while at the Mission. TB tests are also provided free by the Tulane & LSU medical team weekly. Ministry assessment required for all guests. No tolerance for drugs or alcohol use on site.

**Parishes Served:** Orleans, St. Tammany, Jefferson, St. Bernard, Washington, Tangipahoa

**Referrals:** Referrals accepted up to midnight from Law Enforcement and local service providers. Does not accept children of victims, adult facility only.

**Costs:** Free – graduates pay monthly rent if employed.



**Organization Name:** New Orleans Workers' Center for Racial Justice

**Services Offered:** Advocacy, Immigration Services, Legal Services, and Referral Services for adults and children. Services available in Spanish and French.

**Human Trafficking Point of Contact:** Daniel Castellanos

**Phone Number:** (504) 881-6587

**Address:** 217 N Prieur St., New Orleans, LA 70112

**E-mail:** [Dcastellanos@nowcrj.org](mailto:Dcastellanos@nowcrj.org)

**Website:** <http://nowcrj.org/>

**Description of Services:** We generally offer companionship to our members, and even if we cannot directly provide the service, we will walk through the process with our clients and figure it out together. The most common issues that our constituents face are police harassment and profiling, traffic citations, criminal charges, deportation and incarceration, long term unemployment and labor issues, such as wage theft and discrimination in the workplace. This is a limited list of issues we help people to resolve

**Limitations to Services:** We are advocates, not attorneys, so we do not represent clients in court. We can provide information on legal counsel.

**Parishes Served:** Orleans, Jefferson, St. Bernard, St. Charles

**Referrals:** Screening interview required. Referrals accepted from Law Enforcement and local service providers. Does not require proof of legal status. Does not accept 24 hour referrals or children of victims.

**Costs:** Free



## Organization Name: Orleans Parish District Attorney's Office

**Services Offered:** Advocacy, Referral Services, and Legal Prosecution for all sex trafficking victims.

**Human Trafficking Point(s) of Contact:** Andree Mattix, Eleanor Wohl, Payal Patel, Mary Glass

**Phone Number:** (504) 822-2414

**Address:** 619 South White St., New Orleans, LA 70119

**E-mail:** [amattix@orleansda.com](mailto:amattix@orleansda.com); [ewohl@orleansda.com](mailto:ewohl@orleansda.com);  
[mglass@orleansda.com](mailto:mglass@orleansda.com); [ppatel@orleansda.com](mailto:ppatel@orleansda.com)

**Description of Services:** Assistant District Attorneys assigned to the Special Victims Unit review Human Trafficking cases for prosecution while having Victim/Witness Assistance Coordinators as liaisons and advocates for the victims throughout the criminal justice process.

**Parishes Served:** Orleans



Grow  
to your  
Potential

**Org. Name:** Orleans Parish Juvenile Court – Girls Reaching Out Works Wonders (GROWW)

**Services Offered:** Advocacy for female, child (under 18) human/sex trafficking victims.

**Human Trafficking Point(s) of Contact:** OPJC Intake, FINS referral, Court Judgement

**Phone Number:** (504) 658-9585

**Address:** 1100-B Milton Street, New Orleans, La 70122

**E-mail:** smmullen@nola.gov

**Website:** <http://www.nola.gov/juvenile-court/programs/girls-reaching-out-works-wonders/>

**Description of Services:** GROWW serves as an alternative to detention, intervention and/or prevention program for pre-adjudicated teen young women, status offenders and post adjudication probation young women. It provides supervision in a safe structured setting and is intended to address the specific needs of young women involved in the juvenile justice system and to divert them from delinquent activity during times known for peak delinquent activity. GROWW incorporates the most effective methods of monitoring female youth while holding them accountable as they continue to be engaged with school and relationships with their families and communities.

GROWW has a licensed professional counselor as part of its staffing. The program is mandatory for young ladies who score between 9-11 on a Risk Assessment Instrument as an alternative to detention (ATD), and is offered as an intervention/ prevention measure for others.

**Limitations to Services:** GROWW only provides educational, inspirational, mentoring, intervention, and counseling services to females

**Parishes Served:** Orleans

**Referrals:** Referrals from Family in Need of Services (FINS), Youth Study Center Intake, and the OPJC Judges. Sobriety required. 24-hour referral acceptance. Accepts children of victims when there is no alternative.

**Costs:** Free



## Organization Name: Orleans Parish Sheriff's Office Crime Victims Reparations

**Services Offered:** Advocacy, Mental health services, Transportation/relocation assistance, and Medical Services for all victims. Emergency 24-hour services available

**Human Trafficking Point(s) of Contact:** Sgt. Stephanie Minto- Gibson, BS/MA - Director of Crime Victims Reparations

**Phone Number:** (504) 202-9229, Company Cell Phone = (504) 872-1059

**Address:** 2800 Perdido St. New Orleans LA, 70058 Louisiana Crime Victims Reparations Board Office: P.O. Box 3133 Baton Rouge, LA 70821

**E-mail:** [mintos@opso.us](mailto:mintos@opso.us)

**Website:** [www.lcle.la.gov/cvr](http://www.lcle.la.gov/cvr)

**Description of Services:** The Orleans Parish Sheriff's Office Crime Victim's Unit, assists all victims of violent crimes in the city of New Orleans. We assist through the Louisiana Commission on Law Enforcement, Crime Victims Reparations Program.

Effective July 1982, the State of Louisiana established a program for the payment of compensation to the victims of certain crimes. The law, known as the Crime Victims Reparations Act, created the Crime Victims Reparations Board and established the Crime Victim Reparations Fund.

**Eligibility:** You may apply if you are a victim of a violent crime, the victim's legal representative, or the victim's dependent. A claim may be filed regardless of whether the offender is known, has been arrested, and/or has been found guilty. The crime must involve the use of force or threat of use of force or any human trafficking related offense; it must result in personal injury, death or catastrophic property loss; and it must result in expenses allowed by the statute and not reimbursable from any other source.

**Limitations to Services:** See website for full list of reimbursable and non-reimbursable expenses and eligibility requirements.

**Parishes Served:** Orleans – Each parish sheriff has a designated contact person in his/her office who can assist in applying for Crime Victims Reparations. Completed applications are returned to the sheriff's office in the parish where the crime occurred. Call the board at 1-888-6-VICTIM or visit the website for the contact person in a different parish.

**Referrals:** Screening interview required. Referrals accepted from Law Enforcement and local service providers. Children of victims served. Proof of legal status/documents required.

**Costs:** Free



## Organization Name: Prevent Child Abuse Louisiana

**Services Offered:** Advocacy and Referral Services for Families

**Human Trafficking Point of Contact(s):** Jenny Lemoine

**Phone Number:** (225) 925-9520

**Address:** 412 N. Fourth St., Suite 260, LA 70802

**E-mail:** Jenny@pcal.org

**Website:** <http://www.pcal.org/>

**Description of Services:** Since 1986, Prevent Child Abuse (PCA) Louisiana has been dedicated to accomplishing its mission of preventing the abuse and neglect of our state's children. From help with potty training to keeping kids safe from sexual abuse, PCA Louisiana supports parents and children through intensive evidence-based programs and community-based education. Programs include Nurturing Parenting training, Stewards of Children child sexual abuse training, Mandatory Reporter training, ACEs training, Pinwheels for Prevention

KIDLINE (1-800-CHILDREN) is an anonymous, toll-free, statewide telephone service offering crisis intervention, support, parenting information and referrals to community resources within the state of Louisiana. KIDLINE is now also available via text at 225-424-1533 or via web chat.

KIDLINE counselors are available 24 hours per day, 7 days per week.

Call, text or chat with a KIDLINE counselor for:

- Confidential Emotional Support
- Information on Child Development
- Positive Discipline Tips
- Information on Local Community Services
- Information on the Safe Haven Law
- Information on Crime Victim Reparation

**Parishes Served:** Statewide

**Costs:** Please note that some fees may be associated with the Nurturing Parenting workshops but there is no cost for the Stewards of Children or Mandatory Reporter trainings. Materials and resources are also provided.



**Organization Name:** Renewal & Restoration, LLC Therapeutic and Counseling Services

**Services Offered:** Mental Health Counseling and Substance Abuse Counseling for male and female victims of sex trafficking. All ages are welcome.

**Human Trafficking Point of Contact:** Ariel Lloyd, Ph.D. Licensed Clinical Psychologist

**Phone Number:** (504) 264-1830

**Address:** 3900 General Taylor St. New Orleans, LA 70125

**E-mail:** [allpsych@renewandrest.com](mailto:allpsych@renewandrest.com)

**Website:** <http://www.renewalandrestoration.com/home.html>

**Description of Services:** Outpatient individual, family, and group therapies are provided to assist with emotional, physical, or sexual trauma. Specialized therapeutic interventions are available to sex trafficking victims, those at risk for sex trafficking, and those who have experienced repeated sexual trauma. Other comorbid problems and disorders are also addressed including depression, anxiety, emotional instability, substance abuse, and psycho-education to parents and family. Treatment programs such as Anger Management and Substance Abuse are available and a certificate is awarded upon completion. Upon request, Christian therapy with a trauma-focus can also be provided.

**Limitations to Services:**

**Parishes Served:** Orleans, Jefferson, St. Tammany

**Referrals:** Referrals accepted from Law Enforcement and local service providers. Intake interview completed with psychologist. Accepts individuals age 11 and older.

**Costs:** Accept all Medicaid plans and several other private insurances.



**Organization Name: Sexual Trauma Awareness & Response STAR**

**Organization Name: Sexual Trauma Awareness & Response (STAR)**

**Services Offered:** Advocacy, Mental Health Counseling, Referral Services, Case Management services, and Hospital Accompaniment for FMEs for adult and child victims of human trafficking.

**Human Trafficking Point of Contact:** Alix Tarnowsky, LCSW, MBA

**Phone Number:** Office - (504) 407-0711      24/7 hotline – 1 (855) 435-7827

**Address:** 123 N. Genois St. New Orleans, LA 70119

**E-mail:** alix.tarnowsky@star.ngo; advocacynola.org

**Website:** [www.star.ngo](http://www.star.ngo)

**Description of Services:** STAR provides counseling, advocacy, and civil legal services to survivors of sexual assault at no cost to the survivor. This includes 24/7 crisis hotline, 24/7 hospital accompaniment for forensic medical exams in Orleans and St. Tammany Parishes, individual counseling, case management, and community referrals.

**Limitations to Services:** STAR does not currently serve known perpetrators of sexual violence.

**Parishes Served:** Orleans, Jefferson, Plaquemines, St. Bernard, St. Tammany

**Referrals:** Referrals accepted from Law Enforcement and local service providers. Over-the-phone or in-person intake available.

**Costs:** Free

# *SilenceIsViolence*

## Organization Name: Silence is Violence

**Services Offered:** Advocacy, Housing, Mental Health Counseling, Transportation/relocation assistance, and Referral Services for all victims of sex trafficking. Emergency (24-hour) services available.

**Human Trafficking Point(s) of Contact:** Tamara Jackson, Executive Director and/or LaRaunda Hartford, Victim Outreach Coordinator

**Phone Number:** (504) 948-0917

**Address:** 3401 St. Claude Avenue, New Orleans, LA 70117

**E-mail:** [tamara@silenceisviolence.org](mailto:tamara@silenceisviolence.org); [laraunda@silenceisviolence.org](mailto:laraunda@silenceisviolence.org)

**Website:** [www.silenceisviolence.org](http://www.silenceisviolence.org)

**Description of Services:** Services include grief support, financial advocacy, counseling, and help navigating the Orleans and Jefferson parish criminal justice systems. We assess individual needs of each victim, then summon appropriate resources and attention to each case in coordination with the District Attorney's office, NOPD, JPSO, Department of Justice, and other local agencies.

Our primary focus is homicide however; SIV staff members are trained to address all violent crime, including domestic violence and sex crimes. All VAP services are free to victims and victim-survivors.

**Limitations to Services:** SIV offer services to Labor trafficking in conjunction with other crimes.

**Parishes Served:** Orleans & Jefferson

**Referrals:** Referrals accepted from Law Enforcement and local service providers. Screening interview required. Sobriety not required. 24-hour referral acceptance. Accepts children of victims.

**Costs:** Free



## Organization Name: Southern Louisiana Legal Services

**Services Offered:** Legal Aid

**Human Trafficking Point of Contact(s):** Laura Tuggle, Director

**Phone Number:** (504) 529-1000

**Address:** 1010 Common St. Ste 1400A New Orleans, LA 70112

**E-mail:** [ltuggle@slls.org](mailto:ltuggle@slls.org)

**Website:** [www.slls.org](http://www.slls.org)

**Description of Services:** Southeast Louisiana Legal Services (SLLS) is the largest non-profit civil legal aid provider in Louisiana serving 22 parishes from six offices. We have locations in New Orleans, Harvey, Houma, Covington, Hammond, and Baton Rouge with outreach offices located at Delgado Community College City Park Campus, the Family Justice Center, Daughters of Charity Health Clinics, the One Stop Homeless Center in Baton Rouge, and court-based Self-Help Desks. Services available include help with protective orders, T-VISA's for victims, family law, civil legal help for domestic violence or sexual assault victims, help obtaining government benefits, employment law issues, expungements, landlord-tenant law, consumer issues, IRS problems, and more. Bilingual staff are available for Spanish and Vietnamese speakers.

**Limitations to Services:** Clients must have incomes at or below federal poverty guidelines. People seeking civil legal help must also be U.S. citizens or have eligible alien status. Legal services for victims often allows us greater flexibility to provide help to trafficking victims regarding income and citizenship status.

**Parishes Served:** All

**Referrals:** Requires screening interview. Referrals accepted from Law Enforcement & local service providers. 24-hour referrals through online intake application on website.

**Costs:** Services are free, however, there may be a court filing fee for legal work. Low-income victims can qualify for a waiver of filing fees in most cases.



## Organization Name: The Salvation Army

**Services Offered:** Housing (shelter) and referral services for adult victims (18+) of sex and labor trafficking.

**Human Trafficking Point(s) of Contact:** Karen Jackson

**Phone Number:** (504) 899-4569

**Address:** 4526 South Claiborne Avenue, New Orleans, LA 70125

**E-mail:** Karen.Jackson@uss.salvationarmy.org

**Website:** <http://salvationarmyalm.org/nola/>

### **Description of Services: The Salvation Army Center of Hope Emergency Overnight Shelter Program:**

The program is a complete package of services providing lodging that is clean and comfortable, equipped with a food service and dining program and 24-hour front desk security. Caseworkers provide social and referral services that are vital to the needs of the clients we serve. The goal of this program is to provide daily overnight lodging 365 days of the year for single adults and families who have no other options for shelter because of some personal crisis. Participants stay overnight and leave the facility by 7:00 am the next morning unless there is single mother with an infant (up to six months) and or there is a weather exception (review the weather policy). No one eligible for admission shall be turned away because of race, color, religion, sex, handicap, family status, or nation of origin. Emotional & Spiritual Care services are also available.

**The Salvation Army Transitional (Single Men and Single Women) Program** offers up to 24 months temporary housing through the housing manager referral into this program with potential employment opportunities for homeless individuals, and currently unemployed or underemployed; but are physically and mentally capable, and also willing to obtain employment to improve their financial status.

**The Salvation Army Transitional (Single Women with Children) Program** is a live in, long-term residential program, for a minimum of 7 months and maximum of 24 months, for homeless single female heads of household families designed to support and assist clients reach employment, financial and vocational goals toward self-sufficient independent living. The program is also designed to motivate, support and assist residents to obtain permanent housing. All residents of the program must be employed or receiving educational / vocational training. In order to accomplish the goal of independence, residents will complete a Family Plan, which will consist of all the objectives necessary to reach the goal of independent living. A Salvation Army Case Manager will assist all residents in developing Family Plans.

**Limitations to Services:** Review program details and eligibility requirements on website.

**Parishes Served:** Orleans, Jefferson, Plaquemines, St. Tammany, St. Bernard, Tangipahoa

**Referrals:** Referrals accepted from Law Enforcement and local service providers. Sobriety required for participation. Children of victims accepted. Proof of legal status/documentation required. Intake daily from 4:00 p.m. to 6:00 p.m.

**Costs:** 7 free days with exceptions thereafter. \$10 per night/voucher from other service providers.



## Organization Name: The Social Work Agency, LCC

**Services Offered:** Mental Health and Substance Abuse Counseling for adult and child victims of Sex Trafficking.

**Human Trafficking Point(s) of Contact:** Nicole Crowden, LCSW; Tonja Jackson, LCSW, BACS

**Phone Number:** (504) 900-1965; (504) 715-1856 (cell)

**Address:** 908 W. Judge Perez Drive, Suite D

**E-mail:** [crowdenng@gmail.com](mailto:crowdenng@gmail.com); [thesocialworkagency@gmail.com](mailto:thesocialworkagency@gmail.com)

**Website:** [www.thesocialworkagency.com](http://www.thesocialworkagency.com)

**Description of Services:** Psychotherapy; Supportive Counseling, Substance Abuse treatment (groups/individual), Life Skills, assistance with applying for community resources. Trauma-Focused CBT

**Parishes Served:** Orleans, St. Bernard, Jefferson, Plaquemines, St. Tammany, Washington

**Referrals:** Referrals accepted from Law Enforcement and local service providers. Screening interview required. Sobriety required. Will assist children of victim while the client receives services.

**Costs:** Free. Services provided pro bono for individuals without insurance. Medicaid accepted.

## Organization Name: Tulane Drop in Center and Clinic

**Services Offered:** Housing, Mental Health Counseling, Substance Abuse Counseling, Employment Services, Medical Services, Referral Services, Other: Cognitive Processing Therapy for Post-Traumatic Stress Disorder (PTSD) for youth ages 14-24.

**Human Trafficking Point of Contact:** Mary Elizabeth Wilkes

**Phone Number:** (504) 584-1112

**Address:** 1641 N. Claiborne Ave., New Orleans, LA 70117

**E-mail:** mwilkes@tulane.edu

**Website:** <http://www2.tulane.edu/som/dropin/>

**Description of Services:** The Drop-In Center provides a variety of services to homeless and at-risk youth between the ages of 14-24 years old in New Orleans. The center provides a safe space for clients to access computer, laundry and shower facilities while staff provide assistance with job readiness, housing and both individual and group therapy sessions to help clients heal from trauma. Just a few blocks away, our medical clinic offers a safe space for clients to access medical services ranging from everyday healthcare needs, work/school physicals, STD testing and treatment and reproductive health.

**Limitations to Services:** We are limited to clients who are younger than 24 years old.

**Parishes Served:** Orleans, Jefferson, St. Tammany, St. Bernard

**Referrals:** Referrals accepted from Law Enforcement and local service providers. No screening interview or sobriety required. 24-hour referral accepted. Children's clinic accepts children of victims.

**Costs:** Free unless client has income or means to pay on a sliding scale fee.

**Organization Name: University Medical Center New Orleans Sexual Assault Nurse Examiner Program (SANE)**

**Services Offered:** Advocacy and Medical Services for adult (18+) victims of sex trafficking. Evidence collection for victims over the age of 14. Emergency 24-hour services.

**Human Trafficking Point of Contact(s):** Ginesse Barrett, RN, BSN, SANE-A, Program Coordinator

**Phone Number:** (504) 702-4542

**Address:** 2000 Canal Street, New Orleans, Louisiana, 70112

**E-mail:** Ginesse.Barrett@LCMHealth.org

**Description of Services:** The University Medical Center Sexual Assault Nurse Examiner (SANE) Program is a safe place where survivors of sexual assault can receive medical care and have forensic evidence collected. A SANE is a Registered Nurse with advanced education and clinical training in the care and treatment of sexual assault victims. The SANE provides one-on-one compassionate, confidential, expert care at the hospital, support with notifying the authorities if you decide to report, & expert testimony, should the case go to court. Anyone can have a SANE exam regardless of their gender, jurisdiction (location) of crime, or if there is police involvement, as long as the assault happened within 5 days. After this period, evidence collection is no longer available, but patients will be offered medical treatment by a physician. If the victim is under age 15, they will be sent to Children's Hospital of New Orleans for the exam. Translation services are available. Teenagers do not need parental consent.

**Limitations to Services:** We will transfer anyone under the age of 15 to Children's Hospital. Patients must consent to exam. We can accept transfers from a reasonable distance provided EMTALA can be satisfied. After 120 hours (5 days), no forensic evidence can be collected; however, patients can always see a physician for STI prophylaxis and testing.

**Parishes Served:** All

**Referrals:** Referrals accepted from Law Enforcement and local service providers. 24-hour referral acceptance. Patient must be able to consent to the exam. Children of victims are not accepted.

**Costs:** Free. We will never charge you or your insurance company for any expenses related to evidence collection or medical treatment after a sexual assault. The hospital will directly bill Crime Victim Reparations for medical expenses.



## Organization Name: Via Link

**Services Offered:** Referral Services

**Human Trafficking Point of Contact:** Victoria Schwandt, Director, Contact Center

**Phone Number:** (504) 708-2940

**Address:** P.O. Box 15409, New Orleans, LA 70175

**E-mail:** vschwandt@vialink.org

**Website:** <http://www.vialink.org/>

**Description of Services:** The Federal Communications Commission (FCC) has designated the phone number 2-1-1 as the official number to call for Health and Human Services, and VIA LINK is the agency in Southeast Louisiana which provides this service. Our contact center counselors are available 24 hours a day to provide crisis counseling and information and referrals to programs which can help with needs such as food, shelter, medical care, financial assistance, mental health services, substance abuse treatment, senior services, childcare and more. Counselors answer calls 24/7 from multiple lines, including 2-1-1, the National Suicide Prevention Lifeline, the Prison Rape Elimination Act hotline, the Crisis Teen Text line, and Crisis Chat (launching in 2016). VIA LINK counselors screen all calls for signs of potential human trafficking and provide victims with support and referrals as necessary to secure their safety.

An important part of VIA LINK's mission is providing outreach and education to the community. We are happy to provide training and information regarding our services or general education about crisis intervention and prevention (for example, crisis counseling, suicide prevention, human trafficking).

**Limitations to Services:** N/A, programs are 24/7.

**Parishes Served:** Orleans, Jefferson, St. Bernard, Plaquemines, St. Charles, Lafourche, St. John the Baptist, Washington, St. Tammany, Tangipahoa, Text line serves all of LA

**Referrals:** Referrals accepted from Law Enforcement and local service providers. No screening interview or sobriety required. 24-hour referral acceptance. Accepts children of victims.

**Costs:** Free



## Organization Name: Volunteers of America Southeast Louisiana

**Services Offered:** Advocacy, Referral services, case management services, and mentoring (1 to 1 and group) for juvenile sex trafficking victims. Housing assistance, mental health services, and substance abuse services for adults.

**Human Trafficking Point of Contact:** Sherlyn Hughes, Program Manager

**Phone Number:** (504) 836-8701

**Address:** 3939 North Causeway Boulevard, Suite 101

**E-mail:** [shughes@voasela.org](mailto:shughes@voasela.org)

**Website:** <https://www.voasela.org/>

### Description of Children, Youth, and Family Services:

- **Forever Promising and Powerful Future Program:** Funded by the Office of Juvenile Delinquent Prevention, this program matches victims of commercial sexual exploitation with highly-trained volunteer mentors who provide a source of encouragement as victims receive case management and social work services to assist their growth into adulthood. This program involves case management, 1 to 1 mentoring, group mentoring, and referral services.
- **Mentoring Children of Promise Program:** This program matches caring adults with youth who have a parent in prison. Mentors volunteer to give these young people extra acceptance, attention, encouragement, guidance and hope. Volunteer mentors help children rise above the trauma of loss these children experience and the economic and social challenges that result from incarceration.
- **Adoption:** As a licensed adoption agency, Volunteers of America works with birth parents and adoptive parents through all aspects of adoption – offering openness in adoption, assistance with accessing medical care, free counseling and follow-up support.
- **Additional Services** include support services for individuals living with HIV/AIDS, services for individuals with intellectual and developmental disabilities, and mental health services. Supportive housing including care coordination and intensive case management services are available for homeless individuals with significant, qualifying long-term disability
- **See VOA website for a full listing of programs**

### Limitations to Services:

**Parishes Served:** Orleans, Jefferson, St. Bernard, Plaquemines, St. Tammany, Tangipahoa, Washington, Terrebonne, St. John, St. Mary, Lafourche, St. Charles

**Referrals:** Screening interview required. Referrals accepted from law enforcement and local service providers. Sobriety is not required for services.

**Costs:** Free



## Organization Name: Youth Empowerment Project (YEP)

**Services Offered:** Advocacy, Employment Services/ Job training, Referral Services, Other: High school equivalency education, After School program, Work and Learn (soft and hard skills training for 16-24)

**Human Trafficking Point of Contact(s):** Samantha Miller

**Phone Number:** (504) 908-5027 or (504) 522-1316

**Address:** 1600 Oretha Castle Haley Blvd. New Orleans, LA 70113

**E-mail:** shaigh@youthempowermentproject.org

**Website:** <http://www.youthempowermentproject.org/>

**Description of Services:** YEP has ten different programs run out of eight different sites. We aid people ages 16 and older in working towards their high school equivalency and provide supportive services. We teach high school equivalency classes at "BreakOUT!" three days per week. We also provide transition services, assisting people with moving towards employment and postsecondary education during or after they pass the HiSET. We have an After School Program and Work and Learn Program, which provides a six week hard and soft skills course to 16-24 year olds.

**Limitations to Services:** We do not specialize in human trafficking, but do have services that are accessible to any victims and we are willing to aid in the referral process when needed.

**Parishes Served:** All

**Referrals:** Sobriety required during services. Referrals accepted from Law Enforcement and local service providers. No 24-hour emergency assistance. No proof of legal status required. Does not accept children of victims, however After School Program available for youth (ages 7 and older).



## Organization Name: Youth Opportunity Center (YOC)

**Services Offered:** Advocacy, Referral services, intensive case management services, parent empowerment groups, and court liaison services for all court involved youth. Services for both sex and labor trafficking victims.

**Human Trafficking Point of Contact(s):** Annsley Stoma, LMSW (Juvenile Court Liaison) & Chelsea More, LMSW (Special Populations Case Manager)

**Phone Number:** Annsley – (504) 250-3762; Chelsea – (504) 220-7519

**Address:** 1331 Kerlerec St. New Orleans, LA 70116

**E-mail:** Annsley.stoma@rsdla.net; yocinfo@rsdla.net

**Website:** rsdla.net

**Description of Services:** The Youth Opportunity Center (YOC) serves as the city- wide safety net for students at risk of disengaging from or dropping out of school. The YOC bridges the gap between schools, families, and community agencies. The YOC empowers students and families; connects them to services and advocates for opportunities to be successful in school and beyond.

- Each family is assigned a Case Manager who works with the student and family as partners. The Case Manager collaborates with students and families to identify barriers to school attendance and engagement and develops a service plan to overcome identified barriers.
- The Case Manager connects student and families to needed services in the community and works together with the school, the student, and the family to make sure the service plan is working and that the student and family are receiving the needed services.
- When a student is returning to school from a healthcare facility or from detention or secure care, the YOC will be involved to provide the student, family, and school with transitional support.

**Limitations to Services:**

**Parishes Served:** Orleans

**Referrals:** The YOC only serves students residing in or attending school in Orleans Parish. Students may be referred to the YOC by the following organizations or groups: Schools, Families, Truancy Center, EnrollNola, Student Hearing Office, Mental Health Facilities, Municipal Court, Juvenile Court, Secure Care and Detention Facilities, Hospitals, and Healthcare Facilities. Screening interview is required.

**Costs:** No costs for services

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