LOUISIANA HUMAN TRAFFICKING SURVIVOR HOUSING RESOURCE GUIDE



OCTOBER 2018



Disclaimer

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Acknowledgements

In 2017, housing access was been identified as one of the greatest needs for trafficking victims and survivors in Louisiana. This housing project was conducted with the community in mind to begin to address this critical need. The creation of this resource guide was made possible through the support of many individuals and agencies.

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Thanks are owed to the participants in this survey, who provided critical information on housing services in Louisiana: Baptist Friendship House, Christopher Youth Center, Covenant House New Orleans, Eden House, Educational and Treatment Council, Faith House Acadiana, Free Indeed Home, Heart of Hope, Metanoia Manor, Metropolitan Center for Women and Children Greater New Orleans, New Orleans Family Justice Center/Crescent House, New Orleans Mission, Oasis, Purchased: Not for Sale, Raintree Children and Family Services, St. Bernard Battered Women's Program, St. Vincent de Paul of Baton Rouge, and Victory/Vitality House LLC.

About the Task Force

The Greater New Orleans Human Trafficking Task Force is a coalition of state, civil society, and citizen organizers committed to the prevention of human trafficking in the Greater New Orleans area through education, outreach, and collaboration. Members represent a diverse coalition of New Orleans area organizations, institutions, state agencies, political and religious affiliations.

The Greater New Orleans Human Trafficking Task Force (GNOHTTF) was established in October 2015. It is a U.S. Department of Justice grant funded Task Force to collaboratively combat human trafficking. Our mission is to: Combat human trafficking through seamless collaboration between law enforcement and social service providers; Use a victim-centered approach in proactively investigating and prosecuting human trafficking crimes; and provide comprehensive, high-quality social services to all victims of human trafficking.

Task Force Leadership

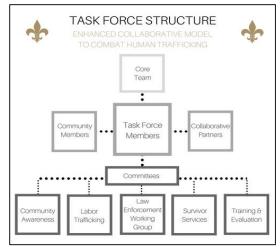
The GNOHTTF is a grant-funded partnership to enhance collaboration on anti-trafficking efforts. The grant funds a lead service provider and lead law enforcement agency to establish a multi-disciplinary Task Force. Our Core Team members are: United States Attorney's Office – Eastern District of Louisiana, Covenant House (Lead service provider), Jefferson Parish Sheriff's Office (Lead law enforcement agency), Homeland Security Investigations, and the Federal Bureau of Investigation.

Since its establishment in 2015, the Task Force has:

- Trained more than 1,100 people,
- Conducted more than 115 training and outreach activities,
- Served more than 240 victims/survivors of trafficking,
- Provided more than 17,000 units of service,
- Provided housing placement for more than 200 victims/survivors of trafficking,
- Conducted more than 230 investigations into trafficking situations,
- Arrested more than 50 people on trafficking related charges.



Find resources, services, and additional information about the GNOHTTF at <u>www.nolatrafficking.org</u>





Glossary

Housing Definitions

Term	Definition (via Unity Greater New Orleans)
Emergency Housing	Facilities with overnight sleeping accommodations that provide temporary shelter (one night – three months) for homeless individuals/ families.
Transitional Housing	Programs that include short-term (3 to 24 months) residential housing, congregate housing, or rental assistance in scattered site apartments for individuals or families experiencing homelessness for the purpose of facilitating their movement to independent living
Group Home	Housing for individuals in need of support or supervision (I.e.: youth in foster care, youth in recovery, etc.)
Long Term Housing	Housing options that are available for a client for a long-term solution, such as: permanent supportive housing, shelter setting where clients can stay for a year or more, etc.
Permanent Supportive Housing	Programs that provide long-term community-based housing with support systems for homeless individuals/ families with a disability who have been living on the street or in places unfit for human habitation, in emergency shelters, or in transitional housing, having entered that housing from the streets or from emergency shelters
Chronic Homelessness	People with chronic mental and/or physical disabilities who have lived on the streets or in shelters for over a year

Additional Definitions

Term	Definition
Intake	The process of being checked into a residential program. This can process can include an interview, drug test, questionnaire, and other processes. Intake can be very short, or can take several days depending on the housing provider
Faith-based	An organization with religious affiliation or connection to a religious group.
PTSD/ CPTDS	<u>Post-traumatic Stress Disorder (PTSD)</u> is a mental condition that can develop after a person is exposed to an acute traumatic event or experience such as sexual assault, natural disaster, or other threats to a person's life. PTSD can lead to flashbacks, nightmares, and avoidance of trauma-related thoughts or emotions. Drug or alcohol abuse commonly co-occurs with PTSD. <u>Complex PTSD (CPTSD)</u> is a mental condition that develops after <i>prolonged, repeated</i> <i>exposure to interpersonal trauma</i> . Human trafficking victims/survivors experience CPTSD more frequently as a result of the multiple traumatic experiences they may face while being trafficked. CPTSD can change a person's perception of power, emotional regulation, and relational abilities.
Survivor-centered	A service provider approach that seeks to minimize re-traumatization associated with survivor's experience by prioritizing the survivor's rights, needs, and wishes.
Trauma-informed	An organizational structure and treatment framework that involves understanding, recognizing, and responding to the effects of all types of trauma.

Human Trafficking Definitions

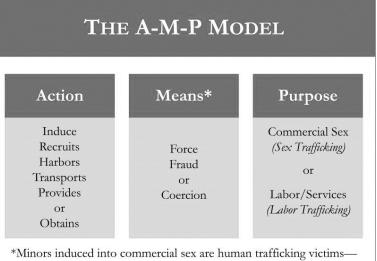
Human trafficking is when a person is forced, tricked, or coerced into providing commercial sex or labor work.

Defining Human Trafficking

Sex trafficking is the recruitment, harboring, transportation, provision, obtaining, patronizing, or soliciting of a person for the purposes of a commercial sex act, in which the commercial sex act is induced by <u>force, fraud,</u> <u>or coercion</u>, or in which the person induced to perform such an act has not attained 18 years of age (22 USC § 7102).

Labor trafficking is the recruitment, harboring, transportation, provision, or obtaining of a person for labor or services, through the use of <u>force, fraud, or coercion</u> for the purposes of subjection to involuntary servitude, peonage, debt bondage, or slavery, (22 USC § 7102).

The **A-M-P Model** (figure right) is a tool designed by Polaris to help you determine whether a person may be a victim/survivor of human trafficking. Human trafficking occurs when a perpetrator, often referred to as a trafficker, takes any one of the enumerated **Actions**, and then employs the **Means** of force, fraud or coercion for the **Purpose** of compelling the victim to provide commercial sex acts or labor or services. At a minimum, one element from each column must be present to establish a potential situation of human trafficking, *except in cases when a minor is induced into commercial sex*.



regardless if force, fraud, or coercion is present.

Force, Fraud and Coercion

Force, fraud, and coercion can take many forms, including:

- Lack of mobility: Unable to leave or walk away, kidnapped or held against will
- Debt bondage: Holding a debt that grows faster than a person can reasonably pay off
- <u>Document confiscation</u>: Taking a person's passport, identification, immigration papers, etc.
- <u>Recruitment fraud:</u> The job promised is not the job that the person ends up with
- Lack of payment: Underpaying or delaying payment
- <u>Physical/sexual abuse</u>: Threats of violence or retribution, isolation, long hours without breaks
- Tricks/ Fraud: Using lies, tricks, or misleading a person to keep them in a situation

How to Use Resource Guide

Use this guide to identify organizations who have committed to providing housing to trafficking victims and survivors. Each housing provider has limitations- be certain to check each shelter's requirements and demographics to make sure you or your client qualify for the housing before contacting them. This list is not exhaustive of all shelter options in Louisiana- these are just organizations that have confirmed they are committed to serving trafficking victims/survivors. Check the "Additional Resources" section in the back, and check in with your local Continuum of Care agency to find more housing options in your community.

For Survivors

- Each housing provider has different requirements. Make sure to review each profile carefully to make sure that you qualify for their services. This will help you avoid the frustration of wasting time calling and being turned away later in the intake process.
- Housing and shelter options are often full- finding a bed may be a difficult, long process and that can be frustrating. Don't give up!
- While you're searching for housing, you may be able to access other services in the meantime to address other needs you may have such as counseling, legal services, or public benefits. Working with a specialized human trafficking case manager can assist with accessing many types of services.
- Use the Safety Planning Guide starting on page 29 to help you plan and think about ways to stay safe wherever you are in the housing process.
- Don't be afraid to ask for help- this process can be very confusing. Local resources are available to help you and listen to you- see the box below for more information.

For Advocates

- Allow the client to be in control of the process- take into account their goals and desires, and respect their boundaries. Meet them where they're at without judgement, shame, or stigmatization.
- Words matter: use the client's preferred gender pronouns, how they refer to themselves (for example, whether they prefer the term victim or survivor), how they client refers to their abuser (for example, the term boyfriend or trafficker), and any other language they choose surrounding their experience.
- Your client does not necessarily have to disclose their trafficking experience to many shelters- work with your client about disclosure and setting healthy boundaries during the housing search.
- Shelters are often full and intake processes can be slow- make sure that you set reasonable expectations with your client, and avoiding promising that housing will be available. If housing is not immediately available to your client, help them consider safe alternatives and try to address other service needs they may have.
- Encourage your client to use the Safety Planning Guide on page 29- this guide can help clients wherever they are in their process.
- If you can't find a formalized service or resource for your client, be creative to help troubleshoot: for example, if the client has a pet that may be a barrier to accessing housing, consider different community options for fostering the pet or keeping them safe at a local animal hospital.

Feeling lost or confused? Contact a human trafficking case manager in your local community to get assistance. Trained case managers and advocates may help make the process faster and easier. See the "Additional Resources" section starting on page 34 to learn about resources that can help you.

On the next page, you'll find a sample Agency Listing which shows you how to read each individual agency listing page. This also will explain what type of information you'll find in each section of the listing.

Sample: Individual Agency Listing

This section provides a brief description about the housing provider and the services that they have available.

Basic Information	
Parish location	Which parish the shelter is located in, and in some cases the city it's located in
Parish(s) served	Whether the shelter serves individuals from anywhere in Louisiana, or people from specific parishes only
Housing Type(s)	Housing type(s) provided by the organization: Emergency, Transitional, Long term, Group Home, and/or Permanent Supportive Housing
Faith-based	Whether the organization is faith-based, and if there are required religious activities for residents of the program

Demographics Served

Age	Ages served
Gender	Gender identities served
Wheelchair/ADA	Accessibility for people with physical disabilities, ADA compliance
Citizenship	Citizenship served
Languages Available	Languages spoked by staff members working in the shelter
Families Permitted	If families are permitted, and if there are any limitations on family members who can join the resident

Administrative Process

Intake Process	How long the intake will take, any specific requirements for intake, and whether case managers can assist on behalf of a client.
Services Available	Examples of services available to residents while they're in the housing program
Requirements	Required activities and rules for residents of the program
Limitations	Limitations of the program which could bar a person from entering the program or make the program a poor fit for someone. This includes: substance use and abuse rules, communication limitations, program duration limit, staff training on human trafficking, demographic limitations, etc.
Costs	If there are any costs associated with the housing program, and if so what the costs are

Website	Web address
Phone	Contact information for the organization
Address	Addresses for some shelters will be listed, while other shelters are at undisclosed
	locations.

Agency Listing

LISTING BY AGE RANGE:

CHILDREN (<17)

- Christopher Youth Center
- Covenant House
- Education and Treatment Council, Inc.
- Free Indeed
- Heart of Hope
- Metanoia Manor
- Raintree

YOUNG ADULTS (16-24)

- Christopher Youth Center
- Covenant House
- Education and Treatment Council, Inc.
- Heart of Hope

ADULTS (>18)

- Baptist Friendship House
- Covenant House
- Crescent House
- Eden House
- Faith House
- Metro Centers
- New Orleans Mission
- Oasis
- Purchased: Not For Sale
- St. Bernard BWP
- St. Vincent de Paul
- Victory House

LISTING BY HOUSING TYPE: SPECIALIZED TRAFFICKING HOUSING

- Eden House
- Free Indeed
- Metanoia Manor
- Purchased: Not For Sale

HOUSING FOR FAMILIES

- Baptist Friendship House
- Christopher Youth House
- Covenant House
- Faith House
- Metanoia Manor
- Metro Centers
- Crescent House

- Oasis
- St. Bernard BWP
- St. Vincent de Paul

EMERGENCY

- Baptist Friendship House
- Christopher Youth Center
- Covenant House
- Crescent House
- Education and Treatment Council, Inc.
- Faith House
- Metro Centers
- New Orleans Mission
- Oasis
- St. Bernard BWP
- St. Vincent de Paul

TRANSITIONAL

- Baptist Friendship House
- Christopher Youth Center
- Covenant House
- Educational and Treatment Council, Inc.
- New Orleans Mission

LONG TERM

- Covenant House
- Eden House
- Heart of Hope
- Metanoia Manor
- Purchased: Not For Sale

GROUP/ RECOVERY HOME

- Heart of Hope
- Raintree
- Victory House

LISTING BY IDENTITY:

FEMALE

- Baptist Friendship House
- Christopher Youth Center
- Covenant House
- Eden House
- Education and Treatment Council, Inc.
- Faith House
- Free Indeed
- Heart of Hope

- Metanoia Manor
- Metro Centers
- Crescent House
- New Orleans Mission
- Oasis
- Purchased: Not For Sale
- Raintree
- St. Bernard BWP
- St. Vincent de Paul
- Victory House

MALE

- Christopher Youth Center
- Covenant House
- Education and Treatment Council, Inc.
- Faith House

Oasis

- Metro Centers
- New Orleans MissionCrescent House

St. Bernard BWP

Covenant House

Christopher Youth Center

Education and Treatment

TRANS/ NON-BINARY

Council, Inc.

Faith House

Metro Centers

Crescent House

St. Bernard BWP

Covenant House

Crescent House

Eden House

Faith House

Free Indeed

Oasis

Metro Centers

St. Bernard BWP

St. Vincent de Paul

New Orleans Mission

FOREIGN NATIONALS

Oasis

New Orleans Mission

Baptist Friendship House

Christopher Youth Center

Quick Reference Housing Guide

Utilize this section as a quick reference to see the demographics that each housing provider serves. Please note that just because a client fits the demographics of a shelter, does not necessarily mean they have open beds or are guaranteed a spot at that shelter. To learn more about the intake process for each shelter, check their individual resource page in the next section.

Name	Age		Gender		Families allowed	Housing type				Citizenship		Service region				
	<18	Young adult 16-24	18+	М	F	Other		Emergenc y	Transiti onal	Long term	Rapid Rehousi ng	Group home	US	Foreign	Statewi de	Local only
Baptist Friendship House																
Christopher Youth							Case-by- case									
Covenant House																
Eden House						Trans Fem										
ETC, Inc.																
Faith House																
Free Indeed																
Heart of Hope																
Metanoia Manor														Case- by-case		
Metro. Center																
Crescent House																
The Mission																
Oasis																
Purchased: Not for Sale																
Raintree																
St. Bernard BWP																
St. Vincent de Paul																
Victory House																

Baptist Friendship House

In recognizing the worth and dignity of homeless women and children, Baptist Friendship House seeks to minister to the physical, emotional and spiritual needs, through love, action, and truth as



revealed in God's Word in Matthew 25, and 1 John 3:17-18. Baptist Friendship House is a home that takes in homeless and at-risk women and families in the Greater New Orleans area, as well as adult female victims of sex and labor trafficking.

Basic Information

Parish location	Orleans
Parish(s) served	All
Housing Type(s)	Emergency housing for trafficking victims, transitional housing for homeless women
Faith-based	Yes- religious activities not required

Demographics Served

Age	Adult (18+)
Gender	Female
Wheelchair/ADA	Yes, Accessible
Citizenship	U.S. Citizens, Foreign Nationals
Languages Available	English
Families Permitted	Yes- no boys age 12 or older permitted

Administrative Process

Intake Process	Can be conducted over the phone or with the assistance of a case manager, intake generally takes 0-8 hours.
Services Available	Healthcare/ primary care, life skills development (educational, professional, etc.), behavioral/ mental health services, Counseling/ trauma therapy, Case management, AA/Addiction group meetings, Addiction treatment, etc. Can assist clients to access childcare and legal services.
Requirements	Sobriety required while in shelter, no background check required, curfew. Required activities include: counseling/therapy, life skills activities
Limitations	Duration up to 90 days. Intake of clients with severe behavioral and/or chronic mental health issues on a case-by-case basis. Staff trained on human trafficking.
Costs	None

Website	www.baptistfriendshiphouse.org
Phone	504-949-4469
Address	813 Elysian Fields Ave. New Orleans, LA 70111

Christopher Youth Center (formerly Our House)

The Basic Center Program is a youth shelter and crisis center that provides emergency shelter, food, clothing, counseling, tutoring, transportation to school, and other referrals for males and females ages 11-17 years old. The transitional living program provides housing for homeless young adults 17 (emancipated) to 21 years old and their accompanying small children.



Basic Information

Parish location	Ouachita
Parish(s) served	All
Housing Type(s)	Emergency, Transitional, Rapid Rehousing
Faith-based	No- no religious activities required

Demographics Served

Age Gender Wheelchair/ADA Gidianachin	Youth age 11-17, young adults age 16-24 All gender identities: male, female transgender Yes, Accessible
Citizenship Languages Available Families Permitted	U.S. Citizens, Foreign Nationals English Young adults age 18-24 may bring children
Families Permitted	Young adults age 18-24 may bring children

Administrative Process

Intake Process	Case managers can call on behalf of clients. Intake can occur via phone. Intake takes 8 hours or less.	
Services Available	Healthcare/ primary care, life skills development (educational, professional, etc.), behavioral/ mental health services, Counseling/ trauma therapy, Case management, Legal services.	
Requirements	Sobriety required, cannot be under influence at time of intake. Background check required for 18-24 year olds. Counseling/therapy, life skill activities required.	
Limitations	Persons with pending charges or a conviction of a violent crime or sexual assault are not allowed to any agency programs. Emergency shelter for 11-17 only, transitional housing for 16-24. Cell phone use limited to free time and under staff supervision. Intake of clients with severe behavioral and/or chronic mental health issues on a case-by-case basis. Duration of housing: Emergency- 21 days. Transitional: 21 months. Staff trained on human trafficking.	
Costs	None	

Website	https://www.teen-help.com/
Phone/Email	318-345-5556

Covenant House New Orleans

Covenant House provides a 24/7 Emergency Crisis Center where young people are welcomed with no questions asked, and can have their immediate needs met. Covenant House is never full- there is always



room for one more person. When youth walk through our doors, we provide a hot meal, clothes, a bed, caring staff – and more. Individual medical care is provided on site within 72 hours by the Tulane Adolescent Drop-in Clinic. Covenant House primarily serves homeless and at-risk young adults, however any trafficking victim/survivor- regardless of age, race, gender, immigration, if they have children accompanying- is always able to access emergency housing and case management.

Basic Information

Parish location Parish(es) served	Orleans (New Orleans, LA) All
Housing Type(s)	Emergency, Transitional, Long Term, Permanent Supportive Housing
Faith-based	Yes- religious activities not required

Demographics Served

Age	Young adults aged 16-24, any trafficking victim regardless of age
Gender	All gender identities: male, female, transgender
Wheelchair/ADA	Yes, Accessible
Citizenship	U.S. Citizens, Foreign Nationals
Languages Available	English
Families Permitted	Yes

Administrative Process

Intake Process	Contact Covenant House directly, referral from service provider or law enforcement, open 24/7 for intake. Call 504-584-1111 to start intake process, or go directly to the CHNO address below. Case managers can call on behalf of clients, can be taken over the phone. Intake rapid, takes less than 8 hours.
Services Available	Healthcare/ primary care, life skills development, behavioral/ mental health services, Counseling/ trauma therapy, Childcare, Case management, Legal services, Immigration services, AA/Addiction group meetings, Addiction treatment, etc.
Requirements	Sobriety required while in shelter, no background check required, curfew. Required activities include: counseling/therapy, life skills activities
Limitations	Trafficking victims of all identities are able to access emergency housing, without limitation. Regardless of: age, gender, citizenship, children, etc. If you are a trafficking victim seeking emergency housing, Covenant House is open to you. Duration of stay on a case-by-case basis. Staff trained on human trafficking.
Costs	None

Website	www.covenanthousenola.org
Phone	504-584-1111
Address	611 North Rampart Street, New Orleans, LA 70112

Eden House

Eden House is a movement to eradicate the trafficking and selling of human beings. We create systemic change through: youth prevention, education and legislative advocacy, and recovery and reentry services for victims, including long term shelter. The mission of Eden House is to end human and sex



trafficking one woman at a time. We empower women to transform their lives through the healing power of life in community. Eden House does this by providing a safe home, coordinating recovery services, and through advocacy, outreach, education and love.

Basic Information

Parish location	Orleans
Parish(es) served	All- including out of state and international
Housing Type(s)	Transitional, Long Term
Faith-based	No

Demographics Served

Age	Adult (18+)
Gender	Female, People who live their lives as women
Wheelchair/ADA	N/A
Citizenship	U.S. Citizens, Foreign Nationals
Languages Available	English, German, Spanish
Families Permitted	No

Administrative Process

Intake Process	Referral through service providers and law enforcement, self-referral. Case managers can call on behalf of client, intake can be done via phone. Intake takes 8 days or longer.
Services Available	Healthcare/ primary care, life skills development, behavioral/ mental health services, counseling/ trauma therapy, case management, legal services, Immigration services, work experience, job skills development in social enterprise, survivor leadership through prevention education programs, wellness activities, savings plans.
Requirements	Must be sober for 3 weeks prior to intake. Drug use while in program is cause for dismissal. For first three months in house cannot leave on own, and no cell phone permitted. Not allowed to bring strangers to house, family can only come with prior notice, expulsion when trafficker is contacted, no smart phones, limited access to internet. Required activities include: counseling/ therapy, life skills activities.
Limitations	Intake of clients with severe behavioral and/or chronic mental health issues on a case-by- case basis. No children allowed. Duration of stay up to 24 months. Staff trained on human trafficking.
Costs	None

Website	edenhousenola.org
Phone	504-407-0943

Educational and Treatment Council, Inc.

ETC, Inc. provides services to homeless and at-risk youth. Harbour House is an 18 bed licensed residential facility for children ages 10 - 17 years old. The program offers emergency shelter services to runaway and homeless youth, status offenders, and other youth in need of a safe place. ETC's Transitional Living Program is scattered site and supervised apartment housing for youth ages 16 - Helping 21 who are homeless or aging out of the state juvenile justice system.



Basic Information

Parish location	Calcasieu (Lake Charles, LA)
Parish(s) served	Limited: Calcasieu, Jefferson Davis, Cameron, Beauregard, Allen
Housing Type(s)	Emergency, transitional
Faith-based	No

Demographics Served

Age	10-21 years old
Gender	All gender identities: male, female, transgender
Wheelchair/ADA	Yes, accessible
Citizenship	U.S. Citizens
Languages Available	English
Families Permitted	No

Intake Process Case managers can call on behalf of client, intake can be done via phone. Intake less than 8 hours. **Services Available** Healthcare/ primary care, life skills development, behavioral/ mental health services, Counseling/ trauma therapy, Case management. Requirements Detox prior to intake required- youth cannot be actively using. Legal guardian consent required for minors. Emergency shelter does not allow cell phones. Required activities: counseling/ therapy, life skills activities, school for minors or those 18 -21 who do not have diploma or HiSET. Employment required for youth in the transitional living program. Limitations Intake of clients with severe behavioral and/or chronic mental health issues on a case-bycase basis. Cooperation with law enforcement required on a case-by-case basis. Emergency shelter could be at least 21 days, transitional living services has a max of 540 days. Staff trained on human trafficking. Costs None.

Administrative Process

Contract	1	f	
Contact	In	form	ation

Website	http://www.etcyouth.org
Phone	Admin building: 337-433-1062; Harbour House: 337-433-6739

Faith House Acadiana

Faith House's mission is to provide shelter, safety, empowerment, and advocacy, to survivors of domestic violence. Faith House has a 24 hour confidential hotline: 1-888-411-1333. Emergency shelter is available in Lafayette for victims of domestic violence and their children needing a safe, temporary place to live. As a resident of Faith House, we provide you with physical necessities, DV counseling, advocacy and referrals. Faith House has a playroom, on-site laundry, and a partnership with Red Rover to house the pets of survivors.



Basic Information

Parish location Parish(s) served	Lafayette Limited parishes: Lafayette, Vermilion, Acadia, St. Landry, Evangeline, Avoyelles, Rapides
Housing Type(s)	Emergency, Transitional, Rapid Rehousing, Permanent Supportive Housing
Faith-based	No

Demographics Served

Age	Adults (18+), Under 18 with parental consent on case-by-case basis
Gender	All gender identities: male, female, transgender
Wheelchair/ADA	Yes, accessible
Citizenship	U.S. Citizens, Foreign Nationals
Languages Available	English, Spanish
Families Permitted	Yes

Administrative Process

Intake Process	Case manager can call on behalf of clients, can call to start intake process. Faith House must speak directly to client prior to placement. Process takes less than 8 hours.
Services Available	Healthcare/ primary care, life skills development (educational, professional, etc.), behavioral/ mental health services, Counseling/ trauma therapy, Childcare, Case management, Legal services, Immigration services, AA/Addiction group meetings, Addiction treatment, etc.
Requirements	No sobriety requirements, no activities required while in housing. Client must have experienced a form of domestic or inter-partner violence to qualify for housing.
Limitations	45 days in the shelter, but can be extended on case-by-case basis. Staff trained on human trafficking.
Costs	None.

Website	http://www.faithhouseacadiana.com
Phone	337-232-8954, Crisis line worker 24/7; 337-232-8954

Free Indeed Home

The Free Indeed Home is a faith-based home dedicated to the rescue and restoration of girls ages 12 to 17 years who have been victimized by child sex trafficking. The Home serves as a safe and protected place of



restoration and healing through a holistic program that addresses the physical, spiritual, emotional, mental, educational, and vocational needs of each girl. Integral to this mission is the goal of showing each girl the love of God and teaching each one how to receive freedom through a relationship with Jesus Christ.

Basic Information

Parish location	St. Tammany
Parish(s) served	All
Housing Type(s)	Emergency, Long Term
Faith-based	Yes- religious activities not required.

Demographics Served

Age	Youth: 11-17 years
Gender	Female
Wheelchair/ADA	Yes, accessible
Citizenship	U.S. Citizens, Foreign Nationals
Languages Available	English
Families Permitted	No

Administrative Process

Intake Process	Case manager can call on behalf of client, intake can be done over phone. Referrals from service providers or law enforcement permitted. Intake takes 8 hours or less.
Services Available	Healthcare/ primary care, life skills development (educational, professional, etc.), behavioral/ mental health services, Counseling/ trauma therapy, Case management, Legal services, Immigration services, AA/Addiction group meetings, Addiction treatment, etc.
Requirements	Required activities: counseling/ therapy, life skills activities (educational activities, professional development/vocational, mentorship, etc.)
Limitations	Client can't be actively craving substances or actively using. Intake of clients with severe behavioral and/or chronic mental health issues on a case-by-case basis. Client movement limited, no cell phones allowed, no internet. Limited contact with pre-approved persons only. Duration of stay varies, can be indefinite until the age of 18. Staff trained on human trafficking.
Costs	None.

Website	http://www.lacaht.org
Phone/Email	985-373-4446

Heart of Hope- A Sanctuary for Women

Heart of Hope – A Sanctuary for Women is located just outside Shreveport, Louisiana in the peaceful rural area of Grawood Community in the town of Keithville. It is a faith-based group maternity home for youth and young women ages 13-23 years old through pregnancy and for 2 weeks post-partum.



Basic Information

Parish location	Caddo (Keithville, LA)
Parish(s) served Housing Type(s)	All Group home
Faith-based	Yes- religious activities are required.

Demographics Served

Age	11-23 year olds
Gender	Female
Wheelchair/ADA	Yes, accessible
Citizenship	U.S. Citizens, Foreign Nationals
Languages Available	English
Families Permitted	No

Administrative Process

Intake Process	Intake takes 8 days or longer. Case manager can call on behalf of clients, intake via phone is permitted.
Services Available	Healthcare/ primary care, life skills development, behavioral/ mental health services, Counseling/ trauma therapy, Case management, Legal services, Immigration services
Requirements	Sobriety required. Potential resident must not be abusing drugs or alcohol prior to admission. We also do not allow smoking. Required activities: counseling/ therapy, life skills activities, religious activities, faith program (which includes devotion and church).
Limitations	Intake of clients with severe behavioral and/or chronic mental health issues on a case-by- case basis. Potential resident must not be abusing drugs or alcohol prior to admission. Must provide evidence of being at least 3-6 months drug free, Marijuana use at least 6 weeks. Requirement of cooperation with law enforcement on a case-by-case basis. May not leave the home for first 30 days. Cell phone use regulated. Duration of stay is through pregnancy and up to two weeks post-partum. Staff not trained on human trafficking.
Costs	None.

Website	http://www.heartofhopeministry.com
Phone	318-925-4463

Metanoia Manor

Metanoia Manor is a faith-based home for trafficked girls age



11-17. Metanoia is staffed by 4 nuns who have volunteered their service to Metanoia. The spiritual component of recovery is non-denominational. In addition to housing, Metanoia provides access to mental health, physical health, spiritual health, life skills, education, and reintegration.

Basic Information

Parish location	West Baton Rouge
Parish(s) served	All
Housing Type(s)	Long term
Faith-based	Yes- religious activities not required. Staffed by Catholic nuns.

Demographics Served

Age	Youth: 11-17 years old
Gender	Female
Wheelchair/ADA	Yes, accessible
Citizenship	U.S. Citizens, Foreign Nationals on case-by-case basis
Languages Available	English, Spanish
Families Permitted	Yes- children permitted.

Administrative Process

Intake Process	Case managers can call on behalf of clients. Intake not able to be completed via phone. Referrals from service providers and law enforcement accepted. Intake process can take 3-7 days, sometimes less time.
Services Available	Healthcare/ primary care, life skills development (educational, professional, etc.), behavioral/ mental health services, counseling/ trauma therapy, case management, legal services, AA/addiction group meetings, addiction treatment.
Requirements	Sobriety required. Drug and alcohol use prohibited while in program. Cooperation with law enforcement required. No cell phones allowed. Outside contact is approved by legal guardian. Required activities: counseling/ therapy, life skills activities (educational activities, professional development/vocational, mentorship, etc.)
Limitations	Intake of clients with severe behavioral and/or chronic mental health issues on a case-by- case basis. Clients cannot leave on their own, movement is with staff supervision for their safety. Intake process and time varies, but since it is not an emergency shelter this process can take several days. Duration of stay can be as long as needed until 18, possibly on to 21 if still working the program. Staff trained on human trafficking.
Costs	None.

Website	http://www.metanoia-inc.org
Phone	225-654-1005

Metro Centers for Community Advocacy (Metro Centers)

Metro Centers, established in 1986, is a community-based, independent, non- profit 501(c) (3) social service agency serving victims of domestic violence, dating violence, sexual assault and



Metro Centers for Community Advocacy

Shelter from the Storm

stalking. Metro currently provides wrap-around services, including sheltering, to survivors in eight (8) southeast Louisiana parishes. Metro also provides a 24/7 Crisis Line – 504-837-5400- for counseling and/or referrals for victims.

Basic Information

Parish location	Jefferson
Parish(s) served	All
Housing Type(s)	Emergency, Rapid rehousing
Faith-based	No

Demographics Served

Age	Adults (18+) and emancipated youth
Gender	All gender identities: male, female, transgender
Wheelchair/ADA	Yes, accessible
Citizenship	U.S. Citizens, Foreign Nationals
Languages Available	English, Spanish, Vietnamese
Families Permitted	Yes

Administrative Process

Intake Process	Case manager and service provider referrals permitted, intake via phone permitted. Although clients can be referred by a provider, the client must speak directly to Metro Centers in order to access housing. Intake same day, less than 8 hours, and is available 24 hours a day.
Services Available	Counseling/ trauma therapy, Case management, Legal services, Immigration services
Requirements	No drugs or alcohol on site. Curfew, no overnight visits or on-site visitors allowed. No required activities. Sobriety not required.
Limitations	Duration of stay: up to 6 weeks. Services provided onsite only. Although clients can be referred by a provider, the client must speak directly to Metro in order to access housing. Staff trained on human trafficking.
Costs	None.

Contact Information	
Website	http://www.mccagno.org
Phone	504-837-5400

New Orleans Family Justice Alliance-Crescent House



Crescent House offers immediate safe housing for people fleeing domestic violence and abuse. All services are provided free of charge. People who

have experience domestic violence, sexual assault, stalking, trafficking, and other forms of interpersonal violence. The NOFJC 24 hour crisis line is 504-866-9554, and main line is 504-592-4005.

Basic Information

Parish location	Orleans
Parish(s) served	All
Housing Type(s)	Emergency, Rapid rehousing, Permanent Supportive Housing
Faith-based	No

Demographics Served

Age	Adults (18+) and emancipated youth
Gender	All gender identities: male, female, transgender
Wheelchair/ADA	Yes, accessible
Citizenship	U.S. Citizens, Foreign Nationals
Languages Available	English, Spanish
Families Permitted	Yes

Administrative Process

Intake Process	Case manager and service provider referrals permitted, intake via phone permitted. Intake same day, less than 8 hours.
Services Available	Life skills development (educational, professional, etc.), Counseling/ trauma therapy, Case management, Legal services, Immigration services
Requirements	Sobriety/detox not required at intake, however client will be referred to detox. No participation or activity requirements. Staff trained on human trafficking.
Limitations	Duration of stay: 30 days.
Costs	None.

Website	https://nofjc.org/what-we-do/emergency-safe-housing/
Phone	504-866-9554

New Orleans Mission

The Mission is a faith-based homeless outreach and services organization. Thy provide: 21-day Emergency Shelter; one year Discipleship program that is designed to holistically meet the physical,



mental, social, and spiritual needs of the men and women we serve; Transitional housing for graduates to work, save money and apply for housing.

Basic Information

Parish location	Orleans (New Orleans, LA)	
Parish(s) served	All	
Housing Type(s)	Emergency, Transitional, Permanent Supportive Housing	
Faith-based	Yes- participation in religious activities required.	

Demographics Served

Age	Adults (18+) and emancipated youth	
Gender	All gender identities: male, female, transgender.	
Wheelchair/ADA	Yes, accessible	
Citizenship	U.S. Citizens, Foreign Nationals	
Languages Available	English, Spanish	
Families Permitted	No	

Administrative Process

Intake Process	Case managers can call on behalf of client, intake can be completed by phone. Intake can take less than 8 hours. No background check required.
Services Available	Healthcare/ primary care, life skills development, behavioral/ mental health services, Legal services, Immigration services, Biblical Counseling.
Requirements	Detox/sobriety not required to enter emergency housing. Discipleship Program applicants must take drug test. Cooperation with law enforcement required. Discipleship Program cell phones not permitted, phone calls not permitted for first 30 days. Required activities: counseling/ therapy, life skills activities, religious activities.
Limitations	Duration up to 1 year. Any individuals entering Discipleship Program that takes Anti- Depressant, Anti-Anxiety, Psyche or pain medications must agree to ween off medications if they have been taken for more than one year (with assistance of a doctor). If prescribed medications taken for less than one year, must surrender those medications to enter the program. Staff not trained on human trafficking.
Costs	None.

Website	https://www.neworleansmission.org
Phone	504-523-2116
Address	1130 Oretha Castle Haley Blvd. New Orleans, LA

Oasis: Safe Haven for Survivors of Domestic and Sexual Violence

Oasis' mission is to create social change through empowerment and support for victims of domestic violence and sexual assault, safe shelter for men, women and children, and community education.



Oasis also provides a free 24/7 support hotline for survivors of domestic violence and sexual assault: 337-436-4552. Additionally they run a sexual assault program hotline (866-570-7273) and a domestic violence support hotline (1-888-411-1333).

Basic Information

Parish location	Calcasieu (Lake Charles, LA)
Parish(s) served	Limited: Allen, Beauregard, Calcasieu, Cameron, and Jeff Davis
Housing Type(s)	Emergency
Faith-based	No

Demographics Served

Age	Adults (18+) and emancipated youth	
Gender	All gender identities: male, female, transgender	
Wheelchair/ADA	Yes, accessible	
Citizenship	U.S. Citizens, Foreign Nationals	
Languages Available	English	
Families Permitted	Yes- all female children, all male children under age 18 accepted	

Administrative Process

Intake Process	Client must call on own behalf, phone intake allowed. Referral from other agencies or law enforcement preferred. Takes 8 hours or less for intake process.
Services Available	Healthcare/ primary care, life skills development, behavioral/ mental health services, Counseling/ trauma therapy, Childcare, Legal services, Immigration services, AA/Addiction group meetings, Addiction treatment, etc.
Requirements	No drugs or alcohol allowed in shelter- will be asked to leave if substance use causes problems. 9pm curfew for shelter unless working. No required participation or activities.
Limitations	Intake of clients with severe behavioral and/or chronic mental health issues on a case-by- case basis. Stay up to 45 days, extension possible on case-by-case basis. Staff trained on human trafficking.
Costs	None.

Website	https://www.oasisasafehaven.org
Phone	337-436-4552

Purchased: Not for Sale

Purchased exists to provide rescue, relationship, resources and recovery to women in the sex industry and victims of sex trafficking. Purchased: Not for Sale provides immediate housing for women in the sex industry and for victims of sex-trafficking through a number of programs. Our



adult program has 4 safe homes designed to give women a safe and loving environment to live in.

Basic Information

Parish location Parish(s) served	Shreveport All
Housing Type(s)	Long term
Faith-based	Yes- religious activities required

Demographics Served

Age	Adults (18+)
Gender	Female
Wheelchair/ADA	Yes, accessible
Citizenship	U.S. Citizens
Languages Available	English
Families Permitted	No

Administrative Process

Intake Process Services Available	Case manager can call on behalf, intake via phone allowed. 9-24 hour intake. Healthcare/ primary care, life skills development, behavioral/ mental health services, Counseling/ trauma therapy, Case management, Legal services, AA/Addiction group meetings, Addiction treatment, etc., Mentorship.
Requirements	Detox prior to intake, depending on drug dependency or days sober a rehab may be required first on case-by-case basis. Travel and movement outside of home must be done with buddy. Curfew 9pm. No cell phones allowed until minimum 6 months. No contact with men allowed (unless family & must be approved by staff). Disclosure of location grounds for immediate dismissal. Required activities: counseling/ therapy, life skills activities (educational activities, professional development/vocational, mentorship, etc.), religious activities (bible study, church services, etc.), Holistic care classes. Employment required.
Limitations	Individuals with mental/behavioral health allowed on case-by-case basis. Cooperation with law enforcement may be required on case-by-case basis. Duration of stay up to 24 months. Staff trained on human trafficking.
Costs	None.

Website	https://www.thehubministry.com
Phone	318-208-8801

Raintree Children and Family Services

The philosophy of Raintree House is to provide quality services to adolescent females between the ages of 11 to 18 years old. Raintree House is a group home for adolescent girls in foster care which offers more restrictions than a foster home, but less restrictions than a residential facility or hospital. All transfers of participants are done in conjunction with the Department of Children and Family Services.



Basic Information

Parish location	Orleans
Parish(s) served	All
Housing Type(s)	Group Home
Faith-based	No

Demographics Served

Age	Youth (11-18 years old)
Gender	Female
Wheelchair/ADA	Yes, accessible
Citizenship	U.S. Citizens
Languages Available	English
Families Permitted	No

Administrative Process

Intake Process	All referrals for placement must be referred through the Louisiana Department of Children and Family Services. Intake takes from 9-24 hours to complete. Case managers can call on behalf of client to inquire about available housing.
Services Available	No in-house services other than housing. Outside providers able to provide counseling/therapy, life skills activities.
Requirements	Sobriety required. Prior to client intake, DCFS shares full criminal and medical history with Raintree. Client's movement and communication restrictions depend on the client's DCFS case plan and case worker's permission. Required activities: Counseling/ therapy, life skills activities (educational activities, professional development/vocational, mentorship, etc.)
Limitations	Individuals with behavior and/or chronic mental health issues admitted on a case-by-case basis. Length of stay depends on the permanency of youth's plan with DCFS. Staff trained on human trafficking.
Costs	Yes- The average rate of pay received by Raintree from the state is \$148.44 per day per participant.

Website	http://raintreeservices.org
Phone	318-208-8801

St. Bernard Battered Women's Program

St. Bernard Battered Women's Program mission is to empower all survivors of domestic violence---through strong programs that promote quality assurance and continuous growth---to live independent lives free from power and control by other individuals. We were established in 1987, serve the Greater New Orleans area with a concentration in St. Bernard and Plaquemines Parishes, and are a 501(c)3 non-profit agency. Our services include shelter, case management, advocacy/referrals, and resources to survivors fleeing domestic violence, sexual



assault, dating violence, stalking, and human trafficking. Services are free, confidential, and available 24/7/365.

Basic Information

Parish location	St. Bernard
Parish(s) served	Plaquemines, St. Bernard, Greater New Orleans Metropolitan area
Housing Type(s)	Emergency
Faith-based	No

Demographics Served

Age Gender	Adults (18+) and emancipated youth, 17 with parental consent All gender identities: male, female, transgender.
Wheelchair/ADA	Yes, accessible
Citizenship	U.S. Citizens, Foreign Nationals
Languages Available	English, Tagolog, Spanish, Vietnamese
Families Permitted	Yes

Administrative Process

Intake Process	Intake can be completed by phone. Intake can take less than 8 hours.
Services Available	Counseling/ trauma therapy, Case management, Legal services, Immigration services
Requirements	No drugs or alcohol allowed on site. Curfew except for individuals working at night. Required activities: mandatory weekly house meeting, weekly case manager meeting.
Limitations	Duration up to 45 days with extensions if goals are met. Staff not trained on human trafficking.
Costs	None.

Website	https://www.stbernardbwp.org
Phone	St. Bernard Parish: 504-277-3177
	Plaquemines Parish: 504-275-6336

St. Vincent de Paul of Greater Baton Rouge

St. Vincent de Paul is an international, non-profit, charitable organization, which has a rich history of service to the needy of our community. Our mission, through person-to-person contact, mass feeding, sheltering and other channels, encompasses every form of aid which alleviates suffering and promotes dignity and integrity. All races, creeds, colors, origins, castes, opinions and genders are served.



Basic Information

Parish location	East Baton Rouge
Parish(s) served	All
Housing Type(s)	Emergency housing, Rapid rehousing, Permanent supportive housing
Faith-based	Yes- religious activities not required

Demographics Served

Age	Young adults (16-24), Adult (18+)
Gender	All gender identities: male, female, transgender
Wheelchair/ADA	Yes, Accessible
Citizenship	U.S. Citizens, Foreign Nationals
Languages Available	English
Families Permitted	Yes

Administrative Process

Intake Process Services Available	Case managers can call on behalf of clients. Intake takes 0-8 hours. Life skills development, Counseling/ trauma therapy, Case management, Legal services, Employment assistance; transportation; basic needs, etc.
Requirements	Sobriety/detox not required. Clients have to be able to take care of themselves, follow shelter routines, and behave in a safe manner. Shelters require clients to be inside by early evening with late evening entry allowed to accommodate employment. No restriction on client movement or drug use in Permanent Supportive Housing. Some activities may be required depending on grant rules and living program.
Limitations	Cannot serve registered sex offenders. No time limits on length of stay. Cannot serve unaccompanied minors. Staff not trained on human trafficking.
Costs	None

Website	https://svdpbr.org/shelter-housing/
Phone/Email	(225) 383-7343
Address	1623 Convention St. Baton Rouge, LA

Victory/Vitality House

Victory/Vitality House are both located in Baton Rouge, Louisiana and are threequarter (3/4) houses served as a chemical free living center. It is designed as an extended care program for clients who have completed a twenty-eight day treatment program and merit an additional period of support and structure.



Basic Information

Parish location	East Baton Rouge
Parish(s) served	All
Housing Type(s)	Transitional living, Sober living home
Faith-based	Yes- religious activities required

Demographics Served

Age Gender Wheelchair/ADA Citizenship Languages Available	Adult (18+) Female No U.S. Citizens English	
Families Permitted	No	

Administrative Process

Intake Process	Can be conducted via phone. Case managers can call on behalf of clients. Intake takes 0-8 hours.
Services Available	Healthcare/ primary care, life skills development (educational, professional, etc.), behavioral/ mental health services, Counseling/ trauma therapy, AA/Addiction group meetings, Addiction treatment, etc. Partners with local human trafficking non-profit to provide case management and financial support.
Requirements	Detox prior to intake required. Drug use not allowed while living in house. Curfew enforced with buddy system, more freedom following first month grace period. Required activities: counseling/ therapy, life skills activities, religious activities. Employment required on case- by-case basis- generally minimum of 32 hours per week.
Limitations	Clients with behavioral and/or chronic mental health issues taken on a case-by-case basis. Duration of stay over one year. Staff not trained on human trafficking.
Costs	Yes- Move in fee \$335 which includes deposit, 2 weeks rent and supply fee. \$105 per week, plus client must provide their own food.

Contact Information
Phone/Email

225-252-6235, victoryhouse.hk@gmail.com

Safety Planning

Overview

Safety planning refers to formal or informal risk assessments, preparations, and contingency plans designed to increase the safety of a person. This process is informal and can be personalized to the individual and their situation. Safety planning can be used to address the physical and emotional well-being of a person. People making safety plans should feel empowered to make decisions free of judgement, and to not feel pressured to give more details than they are willing.

Safety Planning can be integrated into various stages in a trafficking situation: while a person is in the situation, during the process of leaving, and once the person has left. Although a safety plan does not guarantee a person's safety or prevent further victimization, it can help a person evaluate their current level of safety and provide them freedom to make an informed choice.

Victims/survivors of human trafficking have multiple safety concerns that should be addressed in the context of developing a safety plan:

- Isolation or abandonment;
- Lack of movement, disorientation, and unfamiliarity with current location;
- Lack of food, medicine, clothing, or safe shelter;
- Increased vulnerability to exploitation, abuse, or other crimes;
- Confiscation of money and/or important documents;
- Physical harm or violence to the victim(s) or others
- Abduction, kidnapping, confinement, restraint;
- Immigration or legal issues;
- Emotional harm and lack of support system.

An abuser is anyone who is emotionally, physically, or economically abusing someone. An abuser can be a boyfriend/girlfriend, spouse, parent/guardian, family member, friend, stranger, or employer. For the purposes of this guide, "abuser", "perpetrator", and "exploiter" refer to the person harming the victim/survivor. However, survivors are in control of the language that they use to define their experience. Whichever word they choose to use is the correct term for them, and they can change that word at any time.

For Survivors

This process may feel very invasive or difficult at times. You are in control of your safety plan. Feel free to skip any questions that you don't like or don't feel important to you. Also, you do not have to do anything you don't want to do- this is about giving you the power to make informed choices. Finally, although this process may help you find safe options, it does not guarantee your safety.

For Service Providers

Every client will have different needs; and for many, some of these questions may be irrelevant or painful. Meet them where they're at without judgement or blame. Ensure that you're using discretion about which questions you ask. For example, if a client is experiencing chronic homelessness it can feel shaming to ask them safety questions about their house/home. Particularly, certain questions surrounding criminal activities can be difficult. For each question you ask, determine whether asking will assist in the safety planning process. If not, skip that question or section and focus on other aspects of the safety plan that will benefit the client.

General Safety Plan: Adults

The following are general safety planning questions that survivors can use to safety plan for their current living situation.

- 1. What are you going to do in the next hour to stay safe?
- 2. I hear that you want to leave tonight, where are you going to stay to be safe?
- 3. If your boyfriend/exploiter/abuser/controller is your safest option of where to stay tonight, what can you do to stay safe?
- 4. How might you like things to be different?
- 5. When you go to visit that person what will you say if they ask you to come back?
- 6. I know last week you were struggling with wanting to go back to your abuser/exploiter/controller, where are you at this week?
- 7. If you are in need of support, who are the people you can call?
- 8. What are some ways that will help you in being safe if you go back?
- 9. What are some strategies that have kept you safe so far?
- 10. What are some supports that have kept you from going back?
- 11. What are some things that relax you- even when things are stressful?
- 12. What places can you go to nearby in the event you end up in an unsafe situation?
- 13. What are you going to do if you decide to leave?
- 14. What tools are available to help screen if someone is a safe person to be with or not?
- 15. What do you believe are some of your strengths?
- 16. How have you been able to keep yourself safe in the past?
- 17. Who are some of your support people? Who supports you being here?
- 18. What are some ways you can you keep the location of shelter (advocacy center, etc.) confidential?
- 19. Is there anyone in the community that feels unsafe to you? How can we identify them and are there steps you would like staff to take?
- 20. What parts of town, transportation lines, or places could be uncomfortable, unsafe, or dangerous for you?
- 21. Have you ever had any gang involvement? If so, which gang(s)?
- 22. What are some things that make you feel unsafe? How could you tell staff if/when you do not feel safe?
- 23. What do you need from staff to feel safe? From your case manager/advocate? From your community?

Safety Tips: Leaving a Trafficking Situation

- In some cases, leaving or attempting to leave a trafficking situation may increase the risk of violence. It is important for victims/survivors to trust their judgement and ensure their safety.
- If you are ever in immediate danger, the quickest way to access help is to call 9-1-1.
- If you are unsure of your current location, try to determine any indication of where you are such as street signs outside the residence/place of employment or newspapers/ magazines/ mail that may have the address listed.
- Plan an escape route or exit strategy and rehearse it if possible.
- Keep any important documents on or near you to be ready for immediate departure.
- Prepare a bag with any important documents/items and a change of clothes.
- Keep a written copy of important numbers on you at all times in case your phone is taken or destroyed at any point. Memorize important numbers and hotlines if possible.
- If you have children who are also in the trafficking situation, explain to them that it isn't their responsibility to protect you, make sure that they know how to call someone for help, where to hide during a violent incident, and practice your plan of departure with them.

Safety Tips: After Leaving a Trafficking Situation

- Keep your residence locked at all times. Consider changing your locks if possible, or consider other ways to prevent your abuser from entering your residence.
- If moving to a new residence, only disclose your address to people that you trust.
- Consider taking out a protective order against the controller so that he/she will be legally prohibited from contacting you.
- If the controller has made unwanted contact, document the contact made (calls, texts, showing up at your work/home, etc.) and save any voicemails and text messages that are threatening.
- Consider changing your phone number to a number unknown by the controller. Most cell phone carriers will allow you to change numbers at no cost, but will seldom allow you to block a particular number.
- Keep a cell phone or emergency phone on you at all times.
- If you feel comfortable, tell your neighbors/employer/friends to call the police if they see the controller near, in, or around the residence/you.
- Develop a special signal (lights flickering on and off, code word, code text message, hand signal, etc.) to use with a trusted neighbor, relative, friend or service provider to notify them that you are in danger or need help.
- If you have children who were also in the trafficking situation, create a safety plan with them making sure they know what do if the controller makes unwanted contact and how to call someone for help.
- If your child still has ongoing contact with the controller, discuss with your child a safety plan and how to keep themselves safe while with the controller.

Safety Planning Worksheet

This is a safety plan is a plan to help you consider ways to keep yourself and your loved ones safe. If it is unsafe for you to keep this plan with you, leave it with someone you trust or in a secure place where your abuser will not find it. Use the checkboxes below to help you think through each section. Use the blank spaces to fill in information.

- □ If I decide to leave, I can receive assistance at: _____
- □ If I need help, I have a trusted person who I can ask for help.
 - My trusted contact is:
 - Name: ______
 - Address:

 - Relationship to me:
 - □ If I need a place to stay, I have a trusted person in my support system that I can stay with.
 - □ If I need a need my personal documents protected, I have a trusted person in my support system that I can give a copy to:

I will share the following documents with the person listed above:

- □ Social Security card/ birth certificate/ passport
- Money, bank books, credit card
- Driver's license and registration
- □ Legal/ school records
- records
- □ Insurance papers
- Prescription list and medical records
- □ Safety Planning Worksheet

- Lease/rental agreement, house

To ensure my safety and independence, I can:

- Memorize the contact info for a trusted individual who I can count on
- □ Know who has access to my online information/ create new password(s) for those accounts
- Protect my phone number/ receive a new phone number that I only share with trusted individuals
- □ File a protective order or other legal safety measures to protect myself from my abuser
- Have bags pack and ready to go
- □ Travel a different route to work/school/home
- □ Plan an escape route or exit strategy, and rehearse if possible
- □ _____

If I have children:

- □ I know the information of the school my child(ren) attend:
 - Name: ______

 - Contact info: _____
- □ I know who has permission to pick up my child(ren) from school:
 - Name/contact info:
- □ In case of an emergency, my children know who to contact. (Circle one) Yes / No
 - Name/contact info: _____
- □ In case of an emergency, I have a code word/signal for my children. (Circle one) Yes / No

Safety Planning Worksheet – Continued

If I have a home setting where I regularly live/stay:

- □ Type of living situation (Circle one) Own a home / Rent a home / Stay with someone
 - Address: ______
 - Security Measures: ______
 - □ I will lock the residence each time I leave, or change the locks if necessary.
- □ I know if there are other residents who stay where I live.
 - Name(s)/contact info:____
- □ If I decide to leave, I have someone who can care for my property. (Circle one) Yes / No
- □ If I decide my leave, I know how to change my lease with my landlord. (Circle one) Yes / No

If I have personal finances:

- □ I have a checking account(s), loans, lines of credit, or other finances (Circle one) Yes / No
 - □ who has access to the account(s): ____
 - □ If no, can I open a checking account in my own name? (Circle one) Yes / No
 - L have a trusted individual who can access my account in case I am not able to (Circle) Yes / No

If I am employed:

- □ Know the contact information of my place of employment:
 - Name/ Address:_____
 - Contact info: ____

□ I have a trusted individual at work who I can ask to screen my calls. (Circle one) Yes / No

- □ I know the security measures at work in case I feel threatened. (Circle one) Yes / No
- □ I have an escape route in case I feel threatened. (Circle one) Yes / No
- □ I can use the buddy system when needing to go places. (Circle one) Yes / No
- □ I have a strategy to avoid my abuser at work. (Circle one) Yes / No
- □ I have a trusted colleague at work who will help me in case of emergency.
 - Name/contact info: _____

If I am a foreign national:

- □ I know my immigration status, and have proof of it that status. (Circle one) Yes / No
- □ I know where I can go to receive specialized services. (Circle one) Yes / No
- L know my legal rights, and have a plan if I encounter immigration services. (Circle one) Yes / No
- □ Immigrant services/ legal services who can help me:_

If I am experiencing homelessness:

- □ I have location(s) I can go to be safe. (Circle one) Yes / No
 - These places are: ____
- □ I have someone whom I can trust with my personal belongings. (Circle one) Yes / No
- □ I have a plan to protect myself if I have to stay on the street/ outside.
- □ I know where the dangerous places are for me, and I have a plan to avoid those.

Other information to help keep me safe:

Additional Resources

Additional Services in Greater New Orleans

The resources in this section are additional housing services for victims/survivors seeking assistance in the Greater New Orleans region. Please note that the housing options listed in this section <u>did not participate in the data collection efforts</u> for this project. These housing providers may or may not serve trafficking victims/survivors, and the information listed has not been verified with the housing provider.

Homeless Services & Housing Continuum of Care

UNITY Housing Coalition

Homeless housing services organization that provides coordinated entry into housing for qualified people experiencing homelessness.

Website: http://unitygno.org/

Email: help@unitygno.org

Phone: Response lines for persons living on the street or in places unfit for human habitation or for citizens to report a homeless person in need of assistance (note: neither one is a 24 hour line)

Toll-free Response Line: 1-888-899-4589; Local Response Line: 504-269-2069

Intake: Unity Homeless Resource Directory available online with more information about housing options, entry, requirements, and more. Learn more at

http://unitygno.org/wp-content/uploads/2011/07/UnityDirectory_web.pdf

Human Trafficking Case Management Assistance

Greater New Orleans Human Trafficking Task Force

Funded service providers who are part of the GNOHTTF are: Covenant House New Orleans, Eden House, New Orleans Family Justice Center, and Catholic Charities Archdiocese of New Orleans. These agencies can assist with the case management process and can assist in identifying housing options for trafficking victims/survivors.

- **Catholic Charities:** Case management, legal services, housing advocacy for foreign national victims/survivors of trafficking:
- Covenant House: see page 13
- Eden House: see page 14
- New Orleans Family Justice Center: Case management, counseling, advocacy for US citizen and foreign national victims of human trafficking: 504-866-9554
- Other Task Force Partners assisting with housing advocacy:
 - Jewish Family Service: case management, counseling for foreign national victims/survivors of trafficking: 504-831-8475
 - Sexual Trauma, Awareness, Response (STAR): case management, advocacy for US citizen and foreign national victims of human trafficking: 855-435-STAR
 - Baptist Friendship House: see page 11

Emergency Housing

CCANO Jefferson Care Center

Emergency shelter for families and some unaccompanied adults. **Phone/Address:** 504-347-0772; 1108 Barataria Blvd; Marrero, LA 70072 **Intake:** Call to see if space is available, open 24 hours a day.

City of New Orleans Shelter and Engagement Center

Low barrier shelter for people experiencing homelessness. No entry fee, minimum stay, or sobriety requirements. Address: 1530 Gravier Street, New Orleans, LA Intake process: Accessible 24/7, intake onsite.

Hagar's Housing- First Grace Community Alliance

Provide Emergency shelter in a residential community setting with an empowering and open environment including assistance with resource coordination for single women, women with children, or transgendered individuals at a confidential location. Phone: 504-210-5064 Intake: Call for a phone interview.

Hotel Hope

Emergency shelter for homeless women with children. **Phone/ Address:** 504-233-4760; 4222 S Broad Street, New Orleans, LA 70125 **Intake:** Call for more information.

New Orleans Women's Shelter

Short or long-term emergency shelter for single women and women with children at a confidential location. Phone: 504-442-1683 Intake: Women 21 years of age or older can call for service options, no boys over 11 years of age are accepted.

Odyssey House

Provide a variety of housing options to assist individuals overcoming addiction, including: detox, short term adult residential, and long term housing. Learn more at <u>https://www.ohlinc.org/housing-programs</u>

Phone: Detox: 504-324-3710; Short-term adult residential program: 504-821-9211 Ext. 7412; Long term housing: 504-821-9211 Ext. 7400.

Intake: Applicant(s) must report to the Community Resource Referral Center at, 1530 Gravier St. NOLA 70112 and or call Unity Welcome Home (504) 899-4589 to schedule appointment for an assessment.

Ozanam Inn/ St. Vincent de Paul Society

Emergency shelter for homeless men; meals prepared by Ozanam Inn cooks available at 6 a.m., 2 p.m., and 6 p.m. in the cafeteria.

Phone/ Address: 504-523-1184; 843 Camp St.; New Orleans, LA 70130

Intake: Men's overnight shelter registration is 7 a.m.-4 p.m.; after first night, ID will be required.

Salvation Army of Greater New Orleans Men's Shelter

Emergency overnight shelter for men experiencing homelessness.

Phone/Address: 504-899-4569 EXT. 300 OR 318; 4500 S. Claiborne Ave.; New Orleans, LA 70125

Intake: Walk-in intake is at 4:30 daily. Morning departure is by 6:30 a.m. The first seven nights are free, and the fee is \$8 thereafter or a voucher. Office Hours: 4:30 p.m.-12 a.m. Freeze Plan beds are available to the public.

Salvation Army of Greater New Orleans Women's and Children's Shelter

Emergency shelter for homeless women with or without children, children needing to be at least 6 weeks, female children no older than 17 years and males no older than 12 years (housing and case management for up to 3 months). **Phone/ Address:** 504-899-4569 EXT. 300; 4500 S. Claiborne Ave.; New Orleans, LA 70125

Intake: Walk-in intake at 4:30 p.m. daily. Morning departure at 6:30 am. IDs and current TB cards required (after first three day waiver). The first 7 nights are free, and the fee is \$8 thereafter or a voucher. Housing and case management for women with children is up to three months. Office Hours: 4:30 a.m.-12 a.m. Freeze Plan beds are available to the public

Louisiana Statewide Hotline Resources

Need	Resource
Adult Protection	Louisiana Adult Protective Services: Serving vulnerable adults age 18-59:
	1-800-898-4910
	Louisiana Elderly Protective Services: Serving adults age 60+:
	1-833-577-6532 or 255-342-0144
Child Abuse	Louisiana Department of Children and Family Services:
	1-855-4LA-KIDS (1-855-452-5437)
Housing	Crisis shelter for all trafficking victims/survivors: Covenant House New Orleans
	(504) 584-1111
Human Services	<u>Via Link 211</u> , 24 hour hotline:
	2-1-1 or 504-269-2673
Sexual Trauma and	Domestic Violence Crisis Line: Metro Center for Community Advocacy, 24 hour
Domestic Violence	line- 504-837-5400
	Statewide Domestic Violence Hotline: Family Justice Alliance
	1-888-411-1333
	Sexual Violence Crisis Hotline: New Orleans Family Justice Center, 24 hour line-
	504-866-9554
	<u>Sexual Trauma Hotline:</u> Sexual Trauma Awareness & Response, 24 hour crisis line- 855-435-STAR
	Louisiana Rape Crisis Center: 1-800-656-4673
Suicide Prevention	<u>Statewide Suicide Hotline:</u> Via Link 211 Dial 2-1-1
	Baton Rouge Crisis Intervention Center:
	in Baton Rouge: 225-924-3900 or Outside Baton Rouge: 1-800-437-0303
Worker Rights	<u>U.S. Dept. of Labor Wage & Hour:</u> New Orleans District Office 504-589-6171
	Equal Employment Opportunity Commission (EEOC): New Orleans District Office
	1-800-669-4000 or TTY 504-589-2958
	Louisiana Workforce Commission:
	Louisiana Workforce Commission: 225-342-3111

National Hotline Resources

National Human Trafficking Hotline

24 hour, toll-free national directory of services, information, and inquiries related to potential trafficking cases, services, and more. This resource will only report to law enforcement if the caller expressly consents to it.

- Phone: 1-888-373-7888 (TTY: 711)
- Text/SMS: 233733 (Text "HELP" or "INFO")
- Live chat: <u>https://humantraffickinghotline.org/chat</u>
- **Report trafficking tips:** <u>https://humantraffickinghotline.org/report-trafficking</u>
- Language(s): English, Spanish and 200 more languages

Other National Hotline Resources

Need	Resource
Homelessness	National Call Center for Homeless Veterans: 877-424-3838
	National Runaway Safeline: 24 hour hotline- 1-800-RUNAWAY (786-2929)
Labor Abuse	U.S. Dept. of Labor, Wage & Hour:
	1-866-487-9243 or TDD Deaf/HoH 1-877-889-56227
	U.S. Dept. of Justice, Immigrant and Employee Rights:
	1-800-255-7688 (TDD: 1-800-237-2515)
LGBTQ+	LGBT National Youth Talkline: 1-800-246-7743
	LGBT National Hotline (all ages): 1-888-843-4564
	LGBT National Senior Hotline: 1-888-234-7243
	Trans Lifeline for suicide prevention and support: 877-565-8860
Sexual Violence	National Dating Abuse Helpline: 24 hour hotline: 1-866-331-9474
	Rape, Abuse and Incest National Network (RAINN): 24 hour hotline- 1-800-656-4673
	National Domestic Violence Hotline: 24 hour hotline- 1-800-799-SAFE (7233)
Suicide Prevention	National Suicide Prevention Lifeline, 24 hour hotline- 1-800-273-TALK (8255)
	Trans Lifeline for suicide prevention and support: 877-565-8860
Youth	National Runaway Safeline: 24 hour hotline- 1-800-RUNAWAY (786-2929)
	National Center for Missing and Exploited Children: 24 hour hotline- 1-800-843-5678
	National Child Abuse Hotline: 24 hour hotline- 1-800-422-4453

Contact Information

For information about this resource guide, data collection, and local resources, contact the following agencies.

Greater New Orleans Region

SK FORCE



HUMANIRA

The Greater New Orleans Human Trafficking Task Force is a coalition of state, civil society, and citizen organizers committed to the prevention of human trafficking in the Greater New Orleans area through education, outreach, and collaboration. Members represent a diverse coalition of New Orleans area organizations, institutions, state agencies, political and religious affiliations.

Greater New Orleans Human Trafficking Taskforce

Website: <u>www.nolatrafficking.org</u> Point of Contact: Leanne McCallum, Task Force Coordinator Email: <u>info@nolatrafficking.org</u> Phone: 504-584-1170

Statewide: Louisiana



HPSERVE

Louisiana Children Anti-Trafficking Alliance (LaCAT)

The goal of the Louisiana Children's Anti-Trafficking Alliance (LaCAT) to build greater awareness and a better response to the issue of child sex trafficking within the Louisiana child welfare population. The Louisiana Alliance of Children's Advocacy Center, Healing Place Serve, and the Louisiana Department of Children and Family Services, along with an external evaluator and other partners build internal capacity to work with victims of minor sex trafficking. Collaboration among stakeholders helps identify and address barriers within the respective organization, and utilization of previously established partnerships integrates the Collective Impact Approach.

Website: <u>www.hpserve.org</u> Point of Contact: Meagan Westmoreland Email: <u>Meagan.westmoreland@hpserve.org</u>



LOUISIANA HUMAN TRAFFICKING SURVIVOR HOUSING RESOURCE GUIDE





www.nolatrafficking.org



